## EXHIBIT 50

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Page 1
 1
              IN THE UNITED STATES DISTRICT COURT
                 FOR THE DISTRICT OF DELAWARE
 2
     THOMSON REUTERS ENTERPRISE CENTRE
     GMBH and WEST PUBLISHING
                                          §
     CORPORATION,
                                          S
                                            C.A. No. 20-613-SB
 4
                                          §
         Plaintiffs/Counterdefendants,
                                          §
 5
                                          §
     vs.
                                          S
 6
                                          §
     ROSS INTELLIGENCE, INC.,
                                          §
 7
         Defendant/Counterclaimant,
 8
 9
10
                       HIGHLY CONFIDENTIAL
11
                 PURSUANT TO PROTECTIVE ORDER
12
13
              VIDEO-RECORDED ORAL DEPOSITION OF
14
                        CHRISTOPHER CAHN
15
                AS CORPORATE REPRESENTATIVE OF
16
                   MORAE GLOBAL CORPORATION
17
                         Houston, Texas
18
                     Thursday, May 12, 2022
19
                       (REPORTED REMOTELY)
20
21
22
23
      REPORTED BY:
24
      Linda Russell, CSR
25
       JOB NO: 210749
```

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Page 2
 1
                     CAHN - MORAE GLOBAL
 2
 3
                 May 12, 2022
 4
 5
                  9:06 a.m.
 6
 7
 8
           DEPOSITION OF CHRISTOPHER CAHN, conducted
     via Zoom, taken before Linda Russell, Certified
 9
10
     Court Reporter No. 2965, pursuant to the Federal
11
     Rules of Civil Procedure for the United States
12
     District Court pertaining to the taking of
13
     depositions, in the City of Houston, Texas,
     commencing at 9:06 a.m. Central Time, on
14
15
     May 12, 2022.
16
17
18
19
20
21
22
23
24
25
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Page 3
 1
                     CAHN - MORAE GLOBAL
 2
     APPEARANCES
     (All parties appearing remotely)
 4
 5
     ON BEHALF OF PLAINTIFFS/COUNTERDEFENDANTS:
         ERIC LOVERRO, ESQ.
 6
         MIRANDA MEANS, ESQ.
         Kirkland & Ellis
 7
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         New York, New York 10022
 8
 9
     ON BEHALF OF DEFENDANT/COUNTERCLAIMANT:
10
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         JACOB CANTER, ESQ.
         GABRIEL RAMSEY, ESQ.
11
         Crowell & Moring
         3 Embarcadero Center
12
         San Francisco, California 94111
13
14
15
     ON BEHALF OF THE WITNESS:
         MONIKA DZIEMIANCZUK, ESO.
         Locke Lord
16
         2800 JPMorgan Chase Tower
         600 Travis
17
         Houston, Texas 77002
18
19
     ALSO PRESENT:
         Darryl Russell, Videographer
20
         Bill Thomas, Exhibit Operator
21
22
23
24
25
```

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Page 8 1 CAHN - MORAE GLOBAL 2 P-R-O-C-E-E-D-I-N-G-S 3 THE VIDEOGRAPHER: My name is Darryl 4 Russell, I am the legal videographer in 5 association with TSG Reporting, Incorporated. Due to the severity of COVID-19, and 6 7 following the practice of social distancing, I will not be in the same room with the witness, 8 9 instead I will record this videotaped deposition 10 remotely. The reporter, Linda Russell, also will not be in the same room and will swear the 11 witness remotely. 12 13 Do all parties stipulate to the validity of this video-recording and remote 14 15 swearing and that it will be admissible in the courtroom as if it had been taken following 16 Rule 30 of the Federal Rules of Civil Procedures 17 and in the State's rules where this case is 18 pending? 19 20 Counsel, please state your name for the record, whom you represent, and that you 21 22 agree. 23 Warrington Parker on MR. PARKER: 24 behalf of ROSS Intelligence. So stipulated. 25 Eric Loverro on behalf MR. LOVERRO:

Page 9 CAHN - MORAE GLOBAL 1 of Plaintiffs. So stipulated. 3 THE VIDEOGRAPHER: Thank you. This is the start of media labeled 4 Number 1 of the video-recorded 30(b)(6) 5 6 deposition of Christopher Cahn in the matter of Thomson Reuters Enterprise Centre GmbH, et al. 7 versus ROSS Intelligence, Incorporated, in the 8 9 United States District Court, District of 10 Delaware, Number 20-613. 11 This deposition is being held remotely on May 12th, 2022. The time is 12 13 approximately 9:06 a.m. My name is Darryl 14 Russell, I am the legal video specialist with 15 TSG Reporting, Incorporated, New York. The court reporter is Linda Russell, in association with 16 TSG Reporting. The exhibit operator is Bill 17 Thomas, also with TSG Reporting. 18 19 Will the court reporter please swear 20 in the witness. 21 CHRISTOPHER CAHN, 22 having sworn or affirmed to tell the 23 truth, the whole truth and nothing but the 24 truth was examined and testified as 25 follows:

Page 25 1 CAHN - MORAE GLOBAL 2. 0. Okay. I'm putting in front of you 3 what is marked -- what we're marking for this 4 deposition as Exhibit 2, which is Statement of Work II for Bulk Memo Project. 5 6 Take a look at it. And my first 7 question to you will be have you seen this before? 8 Α. I have. 10 Q. All right. And this is a -- it's true this is an agreement between LegalEase and 11 Morae, correct? 12 13 Α. That's correct. 14 And it was supposed to -- it was 15 relating to work for a project called the Bulk Memo Project, correct? 16 17 That's correct. Α. And the Bulk Memo Project was to 18 Ο. 19 create memos for use by ROSS Intelligence, 20 correct? 21 That is my understanding, correct. Α. 22 And as you -- at least as reflected 23 in this document on the last page, this was an 24 agreement entered into between LegalEase and Morae on October 5, 2017, correct? 25

Page 26 1 CAHN - MORAE GLOBAL Α. Correct. Now, as I understand it, correct me 3 0. 4 if I'm wrong, Morae did work, according to the terms of this agreement, for LegalEase, correct? 5 6 Α. Correct. And when I say "Morae," do I need to 7 separate out Clutch Group from Morae? 8 Α. No. 10 Okay. So when I say Morae did work under this agreement for LegalEase, the same 11 would be true of Clutch Group did work under this 12 agreement for LegalEase as well, correct? 13 14 Α. Correct. 15 And internally does Morae make a Ο. distinction between Clutch Group and the entity 16 called Morae? 17 18 Α. No. 19 Okay. And is it common for Morae to 20 refer to Clutch Group and Morae by simply using the term "Morae"? 21 22 Α. Yes. 23 Now, in connection with the work done 24 by Morae with regard to the Bulk Memo Project, 25 was there ever a time where anyone from Morae

Page 27 1 CAHN - MORAE GLOBAL 2 communicated directly with anyone from ROSS 3 Intelligence? Not that I'm aware of. Α. 5 And the communications regarding the Ο. Bulk Memo Project and the work, those were 6 7 communications between LegalEase and Morae, 8 correct? Α. Correct. 10 And is it fair to say that LegalEase dictated what work was to be done? 11 12 Α. It is, yes. 13 MR. LOVERRO: Objection. Vague. 14 BY MR. PARKER: 15 Ο. Is it fair to say that LegalEase dictated how the work should be done? 16 17 Α. It is, yes. And the -- is it fair to say that 18 Ο. LegalEase set forth the particular contents and 19 form of the memos? 20 21 MR. LOVERRO: Objection. Form. 22 Vague. 23 BY MR. PARKER: 24 I didn't hear your answer. apologize. 25

Page 28 CAHN - MORAE GLOBAL 1 2 Α. Yes. 3 Okay. And on page 1 of this Ο. 4 document, Exhibit 2 -- well, let me keep going. I'm sorry, under, "Description," do you see 3.1, 5 6 it says, "Legal" -- "Subcontractor" --7 "Subcontractor agrees to provide LegalEase with Memos for Client, as topically assigned by 8 9 LegalEase." Do you see that? 10 Α. I do. And did you understand that, if you 11 read the rest of 3.1 -- so I don't need to read 12 13 it my -- read it to yourself. My question is does 3.1 accurately describe the work that Morae 14 15 was to do for LegalEase? 16 Α. It does. And if you'd turn to paragraph 8, 17 it's Bates stamp number -- well, there are two. 18 19 One is Morae, and I'll use the Morae number. 20 MORAE\_00012757. 21 You understood that Morae was to be 22 paid by LegalEase for providing the memos that 23 were contracted for under this Agreement, 24 correct? 25 MR. LOVERRO: Objection. Form.

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Page 54
                    CAHN - MORAE GLOBAL
 1
                And if you could go to the page that
 2.
     has at the last three numbers under the Morae
 3
 4
     Bates stamp, 378.
 5
            Α.
                I see that.
                And it -- it says, "Explanation and
 6
 7
     examples for Great, Good, Topical, and Irrelevant
     cases." Do you see that?
 8
 9
            Α.
                I do.
10
                And it says, '"Great' case," and then
     there's a question: "Are oil and gas leases
11
     executory contracts?" And then the answer.
12
                                                   Do
13
     you see that?
14
            Α.
                I do.
15
            0.
                And what -- what did you understand
     was to be the contents of the Bulk Memos?
16
                MR. LOVERRO: Objection. Form.
17
18
     Vaque.
19
                The Bulk Memos were expected to
            Α.
     contain no less than four and no more than six
20
     quotes, with I believe it was two to -- two to
21
     four "Good" or "Great" quotes, and then one
22
     "Topical" and one "Irrelevant."
23
24
     BY MR. PARKER:
25
                And when you use the word "quotes,"
            Ο.
```

Page 55 CAHN - MORAE GLOBAL 1 what are you referencing? 2 3 Portions of a paragraph, typically a sentence or a phrase that would be responsive to 4 5 the question that the memo is supposed to be 6 answering. 7 And what -- where would you get the sentence or the phrase? 8 Objection. 9 MR. LOVERRO: Form. 10 From -- from the case -- from the Α. particular case that was being looked at. 11 BY MR. PARKER: 12 When you say "case," you mean 13 judicial opinions? 14 Α. 15 That's correct. And was there any effort when you 16 were providing the quotes or the phrases or the 17 sentences to paraphrase from judicial opinions? 18 MR. LOVERRO: Objection. Form. 19 20 Vaque. Speculation. 21 Α. No. BY MR. PARKER: 22 23 Did -- were the quotes required to be Ο. 24 verbatim? 25 Α. Yes.

Page 62 1 CAHN - MORAE GLOBAL begins at 356. And it says, "Framing Questions. 2 You may be assigned a Westlaw/Lexis topic to 3 frame questions." Do you see that? 4 5 Α. I do. 6 And it says, "An easy way of framing 7 questions is to rely on the headnotes, " correct? Α. Yes, I see that. 8 9 Q. Great. 10 And it's true, if you look under -under "1. Westlaw," what LegalEase would assign 11 were topics under the Key Numbers system, 12 13 correct? 14 Α. Correct. 15 And then once you -- once a topic was Ο. assigned, Morae would then look for headnotes 16 under subtopics falling under those topics, 17 18 correct? 19 A. Correct. 20 Q. Great. And if you look at the first 21 paragraph it says, "However, note that the 22 headnotes are proprietary and you should not 23 copy/paste them in the question." Do you see 24 25 that?

Page 63 CAHN - MORAE GLOBAL 1 I do. Α. What did you understand that to mean? 3 0. MR. LOVERRO: Objection. Form. 4 5 Vaque. Foundation. Not to -- not to just, you know, 6 7 blindly copy verbatim any of the headnotes. BY MR. PARKER: 8 9 And to your knowledge, did Morae ever Q. copy verbatim any of the headnotes? 10 MR. LOVERRO: Objection. Form. 11 Foundation. 12 13 Α. Not that I'm aware of. BY MR. PARKER: 14 15 And what were Morae -- the people who Ο. were doing the Bulk Memos, were they -- were they 16 also instructed not to copy the headnotes 17 verbatim? 18 MR. LOVERRO: Objection. 19 Form. 20 Mischaracterizes the witness' testimony. I believe so. 21 Α. BY MR. PARKER: 22 23 Okay. And is it fair to say that the 24 Morae employees who were doing the Bulk Memo Project would have received what is Exhibit 9? 25

```
Page 64
                    CAHN - MORAE GLOBAL
 1
                MR. LOVERRO: Objection.
 2
                                          Form.
     Foundation. Speculation.
 3
                Not all of them.
 4
            Α.
     BY MR. PARKER:
 5
 6
                All right. And if we keep going
 7
     through this document, it starts (1), under
     "Westlaw," under 356, it would say, "Headnote
 8
     Search, " and then there's a screenshot that says,
 9
10
     "Click on the Key Numbers. You will be assigned
     a number which is available under the Key
11
     Numbers."
                Do you see that?
12
13
            Α.
                Sorry, which --
                At 356. There you go.
14
            Q.
15
            Α.
                Okay.
16
            Q.
                Do you see that?
17
            Α.
                I do.
                And it says, "Here, the Key Number
18
            Q.
     assigned is 1 and topic is Abandoned and Lost
19
20
     Property." Do you see that?
21
            Α.
                I do.
22
                Okay. By the way, how is it that you
     have an understanding that the Morae team that
23
24
     worked on the Bulk Memo Project were not -- were
25
     instructed or did not copy headnotes verbatim?
```

Page 65 CAHN - MORAE GLOBAL 1 MR. LOVERRO: Objection. Form. 2 Vague. Mischaracterizes the witness' testimony. 3 Because the headnotes are generally 4 not in the form that was expected for the 5 6 questions. BY MR. PARKER: 7 And when you say that, you mean 8 Ο. the -- literally the questions were different 9 10 from the verbatim headnotes, correct? MR. LOVERRO: Objection. Form. 11 Mischaracterizes the witness's testimony. 12 13 Α. That's my expectation, yes. BY MR. PARKER: 14 15 Okay. So now here it says, "Here, Ο. the Key Number assigned is 1 and the topic is 16 Abandoned and Lost Property." Do you see that? 17 I do. 18 Α. And it's true that at least Morae 19 20 would receive from LegalEase a topic such as, and this is an example, Abandoned and Lost Property, 21 22 correct? 23 Α. Yes. 24 And then it says two, on the page, it 25 says, "Click on a key number topic. The best

Page 69

- 1 CAHN MORAE GLOBAL
- 2 says, "Great Case," it says, "Good" -- you see it
- 3 has two "Great" cases, it has a "Good" case, in
- 4 the sample memo, it has a "Good" case, it has a
- 5 "Topical" case and it has an "Irrelevant" case.
- 6 Do you see that?
- 7 A. I do.
- Q. Once a question was formulated, do
- 9 you have any understanding of how these cases
- 10 would be found?
- 11 MR. LOVERRO: Objection. Foundation.
- 12 Form. Speculation.
- 13 A. I think there were -- were two main
- 14 ways. The first was following the headnotes, the
- 15 second was actually running searches.
- 16 BY MR. PARKER:
- 17 Q. Right. Well, one -- let me -- let me
- 18 provide you -- let me -- if you look at just a
- 19 sample memo, it says, "Reference List.
- 20 Issue: What is implied actual notice?" Do you
- 21 see that?
- 22 A. Yes.
- Q. And it says, "Great Case 1." And it
- 24 says, "Symons Corp. v Tartan-Lavers Delray Beach,
- 25 Inc." Do you see that?

Page 70 CAHN - MORAE GLOBAL 1 2 Α. I do. And then it says, "Quote 1." And do 3 you see that? "Notice is of two kinds, actual 4 5 and constructive." Do you see that? 6 Α. I'm sorry. In Great Case 1? 7 Yes, under Quote 1. Q. Oh, okay. Yeah, I see that. 8 Α. 9 And then it cites to Sapp versus Q. 10 Warner, correct? 11 Α. Right, correct. 12 And if we go to "Great Case 2," Great Ο. 13 Case 2 is Sapp versus Warner. Do you see that? 14 Α. Yes. 15 And then also if you look at Great Ο. Case 1, it cites to, in the bold, Reinhart versus 16 Phelps. Do you see that? 17 18 Α. Yes. And if you look at Great Case -- Good 19 20 Case 3 at the bottom, it -- although kind of misspelled, it says, "Rinehart versus Phelps," 21 22 correct? 23 Α. Correct. 24 And so there were instances in which 25 once one located a case, one could then go from

Page 71 CAHN - MORAE GLOBAL 1 one case cited in the case to another case in 2. 3 order to fill out the Bulk Memo, correct? 4 Α. Correct. 5 And so it wouldn't be unusual, in Ο. 6 your mind, if I look at one quote and I saw a 7 case cite, that that case cite would then supply another quote that would appear in the Bulk Memo, 8 correct? 9 10 MR. LOVERRO: Objection. 11 Vaque. Foundation. 12 Α. Unusual? No. How common it was, I 13 couldn't say, because obviously some were more challenging than others. 14 15 MR. PARKER: Let me direct your attention to Tab 10, which we'll mark as 16 Exhibit 10. I apologize. Tab 11, which we'll 17 call Exhibit 10. 18 (Exhibit 10 marked for identification.) 19 20 BY MR. PARKER: And Exhibit 10 is a document with --21 from Saloni, and that's a name that I'm not going 22 to try to pronounce. It's dated September 19th, 23 24 2017, and it's to Teri Whitehead with cc's. And the subject is, "ROSS Bulk Project - LPO." 25

Page 125 CAHN - MORAE GLOBAL 1 Law -- 221 International Law, and then the 2 subtopic key number 10.9, those are Key Numbers, 3 4 correct? 5 I -- that -- that appears to be the 6 case, yes. 7 And the memos that went to LegalEase did not contain Key Numbers, correct? 8 9 MR. LOVERRO: Objection. Form. Vaque. Calls for speculation. 10 Correct, the memos did not contain 11 the Key Numbers. 12 13 MR. PARKER: Let me show you what we'll mark as Exhibit 47, which is Tab 35. 14 15 (Exhibit 47 marked for identification.) BY MR. PARKER: 16 And Tab 35 is an email from Saloni to 17 18 Christopher Cahn, cc to others. Subject, "Project Rose - Status Update," with a variety of 19 20 attachments. MR. PARKER: Tab 35, please. 21 It's 22 Exhibit 47. EXHIBIT OPERATOR: Sorry. You --23 24 okay. 35? BY MR. PARKER: 25

Page 132 CAHN - MORAE GLOBAL 1 point list under, "Notes from the call," do you see that the second one says, "Quality control 3 needs to be really high"? Do you see that? 4 5 Α. I do. 6 What's your understanding for why 7 quality control needed to be really high for the Bulk Memo Project? 8 Because the memos were being 9 Α. processed into a technology platform, everything 10 needed to be very precise both from a formatting 11 12 perspective as well as a content to ensure it 13 loaded appropriately and was interpreted 14 appropriately. 15 So let me just understand the latter Ο. 16 part of your answer. When you say content to ensure it was loaded properly and was interpreted 17 properly, do you mean the -- how the content 18 looked or the actual content itself? 19 20 Α. Both. So was it important that the Memos --21 strike that. 22 Was it important that the answers, 23 24 the quotes in the Memo, were accurately labeled, 25 for example?

Page 133 CAHN - MORAE GLOBAL 1 2 Α. Yes, that was our understanding. And was that something that LegalEase 3 Ο. and Morae were both concerned about in terms of 4 5 making sure "Great" cases were really "Great" 6 quotes to answer the question and so on? 7 Α. Yes. And was LegalEase the one that set 8 Ο. the standard for that in terms of, you know, what 9 10 made something a "Great" answer versus what made something a "Good" answer? 11 12 Α. LegalEase is the company or the 13 entity that communicated that expectation to 14 Morae. And they communicated that 15 expectation, but where did that expectation come 16 from? 17 My understanding is from ROSS. 18 Α. So going down to the sixth bullet 19 20 point, the one that's under the break in what 21 looks like different fonts. It says, "Resources assigned must have experience in Westlaw and 22 drafting in Westlaw." Do you see that? 23 24 Α. I do. 25 So was any other legal research Ο.

```
Page 232
 1
                        CERTIFICATE
 2
     STATE OF TEXAS
     COUNTY OF HARRIS )
           I, LINDA RUSSELL, a Certified Court
 5
     Reporter within and for the State of Texas, do
 6
 7
     hereby certify:
           That CHRISTOPHER CAHN, the witness whose
 8
     deposition is hereinbefore set forth, was duly
 9
10
     sworn by me and that such deposition is a true
11
     record of the testimony given by such witness.
12
           I certify that review of the transcript by
     the deponent was not requested.
13
           I certify that the amount of time used by
14
15
     each party at the deposition is as follows:
16
           MR. PARKER
                               02:53:47
17
           MR. LOVERRO -
                               01:44:53
           I further certify that I am not related to
18
     any of the parties to this action by blood or
19
     marriage; and that I am in no way interested in
20
21
     the outcome of this matter.
22
               (Signature on following page)
23
24
25
```

		Page	222
1	IN WITNESS WHEREOF, I have hereunto set my	rage	۵33
2	hand this 24th day of May, 2022.		
3			
4	LINDA RUSSELL, Texas CSR #2965		
5	Expiration Date: 4/30/2023		
6	TSG Reporting, Inc. Firm Registration No. 615		
7	228 E. 45th Street, Suite 810 New York, New York 10017		
8	(212) 702-9580		
9			
10			
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## EXHIBIT 51

## In the Matter Of:

Thomson Reuters vs

Ross Intelligence

TARIQ HAFEEZ

May 26, 2022



1

HIGHLY CONFIDENTIAL 1 IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF DELAWARE 2 3 4 IN RE MATTER OF: 5 THOMSON REUTERS ) C.A. No. 20-613(LPS) ENTERPRISE CENTRE GMBH 6 and WEST PUBLISHING CORPORATION, 7 Plaintiffs and 8 Counterdefendants, 9 VS. ROSS INTELLIGENCE, 10 INC., 11 Defendant and 12 Counterclaimant. 13 14 15 ORAL AND VIDEOTAPED DEPOSITION OF 16 TARIQ HAFEEZ MAY 26, 2022 17 18 19 20 21 22 23 24 25

2 1 2 3 ORAL AND VIDEOTAPED DEPOSITION OF 4 TARIO HAFEEZ, produced as a witness at the 5 instance of the Plaintiff and 6 Counterdefendants and duly sworn, was taken in 7 the above-styled and numbered cause on 8 May 26, 2022, from 9:07 a.m. to 4:11 p.m., 9 before KATERI A. FLOT-DAVIS, CSR, CCR, in and 10 for the State of Texas, reported by machine 11 shorthand, pursuant to the Federal Rules of 12 Civil Procedure and the provisions stated on 13 the record herein. 14 15 16 17 18 19 20 2.1 22 23 24 25

**Highly Confidential** 

3 1 APPEARANCES 2 3 FOR THE PLAINTIFF: 4 JOSHUA SIMMONS, ESO ERIC LOVERRO, ESQ. 5 Kirkland & Ellis LLP 601 Lexington Avenue New York, New York 10077 6 joshua.simmons@kirkland.com 7 eric.loverro@kirkland.com 8 9 FOR THE DEFENDANT: 10 WARRINGTON PARKER, ESQ. CRINISHA BERRY, ESQ. GABRIEL RAMSEY, ESQ. 11 Crowell & Moring LLP 12 3 Embarcadero Center 26th Floor San Francisco, California 94111 13 wparker@crowell.com 14 cberry@crowell.com gramsey@crowell.com 15 16 FOR THE WITNESS TARIQ HAFEEZ: 17 TARIK D. TURFE, ESQ. Hammoud Dakhlallah & Associates 18 6050 Greenfield Ste. 201 19 Dearborn, Michigan 48126 tt@hdalawgroup.com 20 2.1 22 Also Present: 23 Kimberly Villalobos, Videographer 24 25

Ross Intelligence

May 26, 2022

## 

Ross Intelligence **Highly Confidential** May 26, 2022 INDEX PAGE Appearances..... TARIO HAFEEZ Examination by Mr. Simmons..... Examination by Mr. Parker..... Examination by Mr. Simmons..... Examination by Mr. Parker..... Examination by Mr. Simmons..... Signature and Changes..... Reporter's Certificate..... 

**Highly Confidential** 

19 1 PROCEEDINGS 2 3 THE VIDEOGRAPHER: We are on the 4 record on May 26th, 2022, at 9:07 a.m., 5 Eastern Time, for the remote video deposition of Mr. Tarig Hafeez, in the 6 7 matter of Thomson Reuters Enterprise 8 Centre GMBH, et al., versus ROSS Intelligence, Incorporated. 9 10 My name is Kimberly Villalobos and 11 I am the videographer and document tech. 12 All present will be noted on the 13 stenographic record. 14 Will the court reporter please 15 swear in the witness. 16 (Witness sworn.) 17 MR. SIMMONS: So let's start by 18 getting appearances on the record. I'm Joshua Simmons from Kirkland & 19 20 I represent the plaintiffs. 2.1 And along with me is Eric Loverro 22 from our offices, as well. 23 MR. PARKER: Warrington Parker, 24 representing ROSS Intelligence. 25 With me is Crinisha Berry.

Ross Intelligence

May 26, 2022

May 26, 2022 **Highly Confidential** Ross Intelligence 50 1 do research in different practice areas. don't recall specifically if we were asked to 2 label them in -- in practice areas. 3 I would 4 take a look at the document to refresh my 5 memory on that. 6 MR. SIMMONS: Let's look at what's 7 Tab 12, which I think is going to be 8 just 12 underscore. So this document is Bates Numbered 9 10 LEGALEASE-00078065. 11 Would you let me know, Mr. Hafeez, when you have that in front of you? 12 THE WITNESS: I have it now. 13 (BY MR. SIMMONS) This is a 14 Q. 15 document that LegalEase produced in this litigation; is that right? 16 17 Α. Yes. 18 Ο. Are you familiar with it? 19 Α. I've seen -- I've seen the document 20 before, yes. And it's titled, "Best Practices 21 22 Guide for ROSS Intelligence, " correct? 23 Α. Yes. 24 Now, this explains how ROSS wanted

the bulk memos created, right?

25

Thomson Reuters vs
Ross Intelligence

**Highly Confidential** 

May 26, 2022

```
63
 1
     but, yeah, it provided -- provided -- it was
 2
     the playbook.
                    It -- it gave our attorneys an
     understanding of what the project was and --
 3
 4
     and how it was to be conducted and how we were
 5
     supposed to draft these memos.
                Would you turn to Page 4?
 6
           Ο.
 7
                And go to the section labeled,
     "Part II," "Framing Questions," please.
 8
 9
           Α.
                       I'm there.
                Yep.
10
                Now, LegalEase's lawyers would be
           0.
     assigned a Westlaw or Lexis topic to frame
11
     questions; is that right?
12
           Α.
13
                Yes.
                And an easy way of framing
14
           Ο.
15
     questions was to rely on headnotes; isn't that
16
     right?
17
           Α.
                Yes.
                But LegalEase understood that
18
19
     headnotes are proprietary, didn't it?
20
                MR. PARKER:
                             Vaque and ambiquous.
21
                THE WITNESS:
                               I mean, the language
           speaks for itself, that we did -- we did
22
23
           dictate such, that headnotes were
           proprietary and they should not copy and
24
25
           paste the question.
```

78

1	Q. So as early as July 2017, LegalEase
2	was planning to copy Westlaw's headnotes to
3	create the research questions for the Bulk
4	Memo Project, right?
5	MR. PARKER: Vague and ambiguous.
6	Misstates
7	(Simultaneous speaking.)
8	THE WITNESS: Well
9	MR. PARKER: the testimony
10	THE WITNESS: I wouldn't
11	MR. PARKER: (inaudible)
12	THE WITNESS: characterize it as
13	copying.
14	We were using we were using the
15	headnotes as a way to make topics to
16	to provide the research and analysis
17	that we were asked to provide.
18	MR. SIMMONS: Okay.
19	Q. (BY MR. SIMMONS) So as early as
20	July 2017, LegalEase was using Westlaw
21	headnotes to create the research questions for
22	ROSS, right?
23	A. Yes.
24	Q. And as early as July 2017,
25	LegalEase was using the West key number system

		04
1	Q. Okay.	84
2	So she's reporting on a	
3	conversation where she was discussing "Good"	
4	and "Great" quotes, right?	
5	A. Let's see here.	
6	"Thank you for your question on the	
7	call this morning."	
8	Yes. I mean, the subject was "Good	
9	and Great Quotes" (as read), yes.	
10	Q. And in the second paragraph of her	
11	email she indicates that the LegalEase	
12	creative drafting process requires the first	
13	headnote to provide the great quote as the	
14	question.	
15	And	
16	(Simultaneous speaking.)	
17	A. Yes.	
18	MR. PARKER: Objection. Misstates	
19	the document.	
20	Q. (BY MR. SIMMONS) And you	
21	understand that the question was drafted	
22	directly from the headnote, right?	
23	MR. PARKER: Objection. Misstates	
24	the document.	
25	THE WITNESS: Sorry.	

```
85
 1
                Are you asking -- sorry.
 2
                Can you repeat the question?
 3
                MR. SIMMONS:
                               Sure.
                 (BY MR. SIMMONS) So you understand
 4
           Q.
 5
     that the question was drafted directly from
     the headnotes, right?
 6
 7
                MR. PARKER:
                              Misstates --
 8
                 (Simultaneous speaking.)
 9
                THE WITNESS:
                               No --
                             -- the document.
10
                MR. PARKER:
11
                THE WITNESS: Yeah, not from this
           email but, yes, we talked earlier about
12
13
           how the process -- the process involved
           framing a question from the -- from the
14
15
           headnotes.
16
                MR. SIMMONS:
                               Okay.
                Let's take that break.
17
18
                MR. PARKER: Okay.
19
                THE VIDEOGRAPHER: The time is
20
           10:14 a.m. and we are going off the
21
           record.
22
                 (Brief Recess Taken.)
23
                THE VIDEOGRAPHER: The time is
           10:29 a.m. and we are back on the
24
25
           record.
```

Thomson Reuters vs Ross Intelligence

**Highly Confidential** 

May 26, 2022

88 1 Q. Now, you -- before the break we 2 were talking about Morae Global. 3 Do you remember that? Α. 4 Yes. 5 And did Morae Global formally go by Q. 6 the name Clutch Group? 7 Α. They were -- I believe they bought 8 Clutch Group at some point. So they may have been under the Morae Global umbrella. 9 10 Q. Okay. Α. Yeah. That name does sound 11 12 familiar. So did LegalEase hire Clutch Group 13 Q. to help with the Bulk Memo Project? 14 15 Α. We -- we contracted with -- with 16 Morae or Clutch -- I don't recall which entity 17 was -- who the contract was with -- to provide lawyers in India to help us with the project. 18 19 Ο. And for the project Morae Global 20 used Westlaw credentials that LegalEase 21 provided; is that right? 22 I believe so, yes. 23 So LegalEase hired Morae Global to Ο. accomplish the Bulk Memo Project. 24 25 Α. What was --

		,,
1	is a mention of Lexis, correct?	225
2	A. Yes.	
3	Q. And the purpose of the discussion	
4	about Lexis is how to use Lexis headnotes to	
5	frame questions, correct?	
6	A. Correct.	
7	MR. PARKER: And then if we go to	
8	Tab 61, which we'll mark as Exhibit 33.	
9	(Exhibit No. 33 Marked.)	
10	THE WITNESS: Is that being shared	
11	or was that previously shared?	
12	Sorry.	
13	MR. PARKER: It should be shared.	
14	It was not previously shared.	
15	THE WITNESS: I'm not seeing	
16	anything on my Chat.	
17	THE VIDEOGRAPHER: Can you repeat	
18	the number?	
19	MR. PARKER: Tab 61.	
20	And Tab 61 is an email from Merin	
21	Sony to Rejitha and others, "Subject:	
22	ROSS ROSS bulk memo - July 21, 2017."	
23	It's Bates Stamped LEGALEASE	
24	R-LEGALEASE-00050673.	
25	THE WITNESS: I have that pulled	

		226
1	up.	
2	MR. PARKER: Great.	
3	Q. (BY MR. PARKER) And Merin Sony,	
4	you've already testified, was someone who	
5	worked at LegalEase.	
6	Correct?	
7	A. Correct.	
8	Q. And the people that she addressed	
9	this email to were people who were also	
10	working for LegalEase, correct?	
11	A. Right.	
12	Q. And it says, "Please continue with	
13	the topic assigned you on Monday."	
14	Do you see that?	
15	A. I do.	
16	Q. And it says, below that: "Sandesh:	
17	Please take up Banking law from Lexis."	
18	Do you see that?	
19	A. Yes.	
20	Q. Who determined what topics should	
21	be assigned for the Bulk Memo Project?	
22	A. We had a project manager who was	
23	managing this project, to make sure that we	
24	were not duplicating memos and making sure	
25	that everything that we were providing to ROSS	

1	was unique.	227
2	I believe there were a few people	
3	Merin was chiefly responsible for assigning	
4	the topics, but but it seems like she	
5	delegated some of that to others below her,	
6	because it was a large a large team working	
7	on this.	
8	Q. Great.	
9	And LegalEase wasn't taking	
10	direction from ROSS as to what topics to	
11	assign, correct?	
12	A. Correct.	
13	Q. And then it says, "Sandesh: Please	
14	take up Banking law from Lexis."	
15	Do you see that?	
16	A. Uh-huh.	
17	Q. And so banking law was a topic,	
18	correct?	
19	A. It looks like it was a topic, yes.	
20	Yep.	
21	Q. And you understood Merin to be	
22	directing Sandesh to use Lexis to create the	
23	bulk memos, correct?	
24	MR. SIMMONS: Objection. The	
25	document speaks for itself. Calls for	

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```
228
 1
           speculation.
 2
                THE WITNESS:
                               Yeah.
                                      It appears
           that Sandesh is ask- -- is ask- -- I'm
 3
 4
           sorry -- Merin is asking Sandesh to use
 5
           Lexis for the -- for that particular
 6
           topic area.
 7
                MR. PARKER:
                              Okay.
 8
           Ο.
                 (BY MR. PARKER) And then it says,
 9
     next paragraph:
                      "Make" -- "Make sure to
10
     follow the pattern we discussed last day - not
11
     to stick to headnotes to frame questions,
     rather use them as a stepping stone, and tweak
12
     questions."
13
14
                Do you see that?
15
           Α.
                I do.
16
                And was that the instruction given
           Q.
17
     to those who were using headnotes to formulate
18
     questions?
19
                MR. SIMMONS:
                               Objection.
20
           Foundation. Calls for speculation.
21
                THE WITNESS:
                               It appears to be.
22
           appears to be providing some guidance on
23
           how to -- on how to frame a question
24
           using the headnotes.
25
                MR. PARKER:
                              Great.
```

Thomson Reuters vs Ross Intelligence **Highly Confidential** May 26, 2022 321 1 understood that to be a number that they 2 were going to seek against us. 3 0. (BY MR. PARKER) Do you know how that number, 27.5 million worth of content was 4 5 calculated? Objection. Calls for 6 MR. SIMMONS: 7 speculation. 8 I think they may THE WITNESS: 9 have -- they may just have looked at the 10 total number of users and the number of clicks, and -- and what the rack rate 11 for those clicks or those downloads 12 would be in the aggregate, if there was 13 no subscription. 14 15 Obviously, from a subscription 16 standpoint, the number that we paid was much less than that amount. 17 But we did pay, you know, monthly, the thousands of 18 dollars to Westlaw. 19

MR. PARKER: Okay.

No further questions at this time.

MR. SIMMONS: All right.

Could I have the videographer just

read on the current time? 24

Because Mr. Parker and I will want

20

21

22

23

25

Thomson Reuters vs Ross Intelligence

**Highly Confidential** 

May 26, 2022

```
361
 1
              IN THE UNITED STATES DISTRICT COURT
                   FOR THE DISTRICT OF DELAWARE
 2
 3
 4
     IN RE MATTER OF:
                                 )
                                 )
 5
     THOMSON REUTERS
                                    C.A. No. 20-613(LPS)
     ENTERPRISE CENTRE GMBH
 6
     and WEST PUBLISHING
     CORPORATION,
 7
        Plaintiffs and
        Counterdefendants,
 8
 9
     VS.
10
     ROSS INTELLIGENCE,
     INC.,
11
        Defendant and
12
        Counterclaimant.
13
14
                     REPORTER'S CERTIFICATION
15
                           DEPOSITION
                               OF
16
                           TARIO HAFEEZ
                           MAY 24, 2022
17
18
19
                     I, Kateri A. Flot-Davis, Certified
20
         Shorthand Reporter in and for the State of
2.1
         Texas, hereby certify to the following:
22
            That the witness, TARIQ HAFEEZ, was duly
23
         sworn by the officer and that the transcript
24
         of the oral deposition is a true record of the
25
         testimony given by the witness;
```

May 26, 2022

362 1 There was a request for examination and 2 signature of the witness to the deposition 3 transcript. The original transcript was sent 4 for review on to the 5 witness or to the attorney for the witness for examination, signature and return to me by 6 7 8 I further certify that I am neither counsel for, related to, nor employed by any of the 9 10 parties or attorneys in the action in which 11 this proceeding was taken, and further that I am not financially or otherwise interested in 12 the outcome of the action. 13 14 Certified to by me this \_\_\_ of \_\_\_\_ 15 16 17 Kateri A. Flot-Davis 18 Texas CSR No. 8462 19 Expiration Date: 12-31-22 20 21 22 23 24 25

# EXHIBIT 52

Exhibit 5

#### STATEMENT OF WORK II FOR BULK MEMOS PROJECT

This Statement of Work is made pursuant to the Strategic Partnership Agreement by and between LegalEase Solutions, LLC, a Michigan limited liability company ("LEGALEASE") and Morae Global Corporation, a Delaware corporation ("Subcontractor").

#### RECITALS

WHEREAS, LEGALEASE and Subcontractor are parties to a Strategic Partnership Agreement dated in August 2017 which governs the relationship between the parties;

WHEREAS, LEGALEASE has been engaged by Client ("Client") to provide certain memo drafting services as outlined below ("Client Engagement");

WHEREAS, LEGALEASE desires to subcontract some of the Client Engagement work to SUBCONTRACTOR;

WHEREAS, SUBCONTRACTOR agrees to accept the Client Engagement work under the terms and conditions set forth herein.

NOW, THEREFORE, for and in consideration of the mutual promises contained and set out in this Agreement, the parties agree as follows:

- Definitions: Terms and expressions not expressly defined in this Statement of Work, shall have the following meanings:
  - 1.1. "Case Law" means judicial decisions originating from a judicial or administrative body in the United States of America, or as otherwise prescribed in writing by LEGALEASE and sent to SUBCONTRACTOR.
  - 1.2. "Legal Research Question" means a question grounded in legal principles.
  - 1.3. "Memorandum or Memo" means a memorandum of law that answers a Legal Research Question.
  - 1.4. "Quote" means an independent paragraph excerpt from Case Law.
  - 1.5. "Reference List" means the list of Case Law included in the Memo.
  - 1.6. "<u>Deficiency</u>" means a reference quote that does not directly answer the LEGALEASE question.
- Currency: Unless stated otherwise, all dollar figures in this Statement of Work are in United States dollars.
- 3. Description of Service:
- 3.1. SUBCONTRACTOR agrees to provide LEGALEASE with Memos for Client, as topically assigned by LEGALEASE. SUBCONTRACTOR agrees to meet the expectations for performance as set forth in this Statement of Work. SUBCONTRACTOR will research topics and Legal Research Questions from any Federal or State jurisdiction in the United States, without regard to any legal decisions, draft Memos, and compile the Memos in the format approved by LEGALEASE. Unpublished cases are acceptable.
- 3.2. LEGALEASE and SUBCONTRACTOR agree that SUBCONTRACTOR will not be expected or required to engage in the practice of law during the provision of any of the services under this Statement of Work. To the extent SUBCONTRACTOR is providing services to LEGALEASE under this Statement of Work that are related to legal matters, LEGALEASE on behalf of itself and its responsible attorney, agrees and acknowledges that such services shall be solely in support of LEGALEASE's responsible attorney and that



MORAE\_00012755

SUBCONTRACTOR is not providing legal advice or opinions to LEGALEASE's, responsible attorney, or any other third party regarding any project.

- 3.3. LEGALEASE will provide SUBCONTRACTOR with Best Practices Guide for SUBCONTRACTOR to determine minimum number of memos to be delivered for each topic assigned. SUBCONTRACTOR will confirm with LEGALEASE the number of memos per topic assigned within 24 business hours of assignment.
- 3.4. Each Memo shall include a Legal Research Question and a Reference list with a target of at least five (5) and no more than six (6) Quotes.
- 3.5. Three (3) to four (4) Quotes in each Memo shall contain either a "great" or "good" independent answer to the Legal Research Question. A "great" Quote is one that contains an answer to all essential elements of the Legal Research Question while a "good" Quote is one that contains an answer to most essential elements of the Legal Research Question. SUBCONTRACTOR shall strive for four (4) "good" or "great" Quotes per question, of any quantity. SUBCONTRACTOR shall strive to have more "great" than "good" Quotes.
- 3.6. SUBCONTRACTOR shall rank the "great" and "good" Quotes in order of relevance, with the first-ranked Quote in a Memo being the best answer to the Memo question.
- 3.7. One (1) Quote in each Memo shall contain a "topical" independent response to the Legal Research Question. A "topical" response is a response that answers and/or references limited components of a Legal Research Question but does not answer the essential elements of such Legal Research Question.
- 3.8. One (I) Quote in each Memo shall contain an "irrelevant" independent response to the Legal Research Question. An "irrelevant" response is a response that contains one or more keywords from the Legal Research Question but does answer and/or reference any elements of the Legal Research Question, either limited or essential.
- 3.9. SUBCONTRACTOR shall label whether a Quote contains a response that is "great", "good", "topical" or "irrelevant" and double bracket and bold the specific component of each such Quote that is "great", "good", "topical" or "irrelevant." SUBCONTRACTOR shall also label which legal practice area each Quote falls under.
- Changes: LEGALEASE reserves the right to request changes, deletions, or additions as deemed necessary by LEGALEASE. LEGALEASE' proposed changes shall become effective only by written agreement of SUBCONTRACTOR.
- 5. Production/Delivery Schedule: SUBCONTRACTOR agrees to draft LEGALEASE questions and Memos pursuant to the schedule below. In the Production Run of Memos, SUBCONTRACTOR shall commence providing deliverables on October 6, 2017 and as outlined below. There shall be no duplicate questions and memos submitted. SUBCONTRACTOR may produce more questions and memos in the Production.

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#### Production:

First stage: Minimum of 2000 Memos completed by October 20, 2017 and will make all effort to deliver by October 18, 2017.

Daily deliverables shall be a minimum of 200 memos per day starting October 16, 2017.

Second stage: Minimum of 8000 Memos completed by November 15, 2017 Daily deliverables shall be a minimum of 400 memos per day.

6. Option for additional Memos: It is anticipated that LEGALEASE will contract for additional memos from SUBCONTRACTOR. LEGALEASE will notify SUBCONTRACTOR no later than 5 days prior for the commencement date for additional Memos. In the event that LEGALEASE contracts with SUBCONTRACTOR for subsequent production runs, the production schedule will be mutually agreed upon prior to commencing such future production runs. LEGALEASE is in no way obligated to SUBCONTRACTOR for these Anticipated Production, absent agreement.

Anticipated Production:

Third stage: Minimum of 11,000 memos completed by December 30, 2017 CONTRACTORs commitment on delivery of number of memos and due date for the third stage is dependent on receiving assignment from LEGALEASE by no later than October 23, 2017.

Fourth stage: Minimum of 7,000 memos completed by January 13, 2017 CONTRACTORs commitment on delivery of number of memos and due date for the fourth stage is dependent on receiving assignment from LEGALEASE by no later than November 27, 2017.

- 7. General Terms. This Agreement is subject to and conditioned upon the underlying engagement between Client and LEGALEASE. Should client terminate or revise its engagement with LEGALEASE, LEGALEASE will notify SUBCONTRACTOR immediately. In the event that client terminates the agreement, LEGALEASE shall be responsible for payment of only for those memos which have been accepted by the client.
- 8. Fee: LEGALEASE shall pay SUBCONTRACTOR pursuant to the schedule below:

Reference Quotes	Price per Mcmo, Westlaw provided LEGALEASE
4 Quotes + 1 topical and 1 irrelevant Quote	\$11.34
3 Quotes + 1 topical and 1 irrelevant Quote	\$10.34

- Volume Discount: SUBCONTRACTOR will provide a 5% discount for any Memo purchase over 15,000 and a 10% volume discount for any total order over 30,000 Memos.
- 10. Payment: SUBCONTRACTOR shall invoice LEGALEASE at the end of the month for the total number of Memos completed during that month. LEGALEASE shall pay within 30 days of receipt of invoice. Payments made by LEGALEASE to SUBCONTRACTOR are subject to the provisions of Quality Assurance Section 12 of this Agreement.
- 11. <u>Delivery:</u> SUBCONTRACTOR shall deliver daily batched Memos on the box site as provided by LEGALEASE or in any other manner by LEGALEASE in equal increments per production.
- 12. Quality Assurance: SUBCONTRACTOR shall ensure the Memos submitted follow the Quality Control Checklist ("QCC") provided in Schedule A to this Statement of Work. If any of the Memos, in any batch submitted does not meet the parameters prescribed in the QCC, SUBCONTRACTOR shall not bill for that Memo, nor resubmit that Memo or Memo question. LEGALEASE will provide the rejection reason in compliance with the QCC. SUBCONTRACTOR shall achieve the minimum memos per assigned topic area.
- 13. Any inquiries and question from LEGALEASE AND SUBCONTRACTOR shall be immediately addressed within 24 hours. LEGALEASE will allow SUBCONTRACTOR for the first 50 memos an opportunity, upon rejection, the opportunity to resubmit those memos.
- 14. <u>Reporting</u>: SUBCONTRACTOR shall email daily reports to LEGALEASE which include the production totals, QCC results, and other requested information from LEGALEASE. SUBCONTRACTOR shall also provide daily updates on tracking google docs sheet or other mechanism as provided by LEGALEASE.
- 15. <u>Destruction of Memos</u>: SUBCONTRACTOR acknowledges that the Memos constitute Confidential Information and are the property of LegalEase and shall remove and destroy all Memos and copies of Memos in its possession within sixty (60) days of each Production Run and LEGALEASE shall seek confirmation that such removal and destruction has occurred.
- 16. <u>License Grant</u>: LEGALEASE hereby grants to SUBCONTRACTOR and SUBCONTRACTOR'S affiliates and subsidiaries license to use of the Westlaw, pursuant to the terms of Westlaw's agreement, in all ways necessary to perform the services described in this Statement of Work for the term of this Statement of Work.
- 17: <u>LegalEase Representations and Warranties</u>; <u>Indemnification</u>: LEGALEASE represents and warrants that: (i) it has obtained any and all necessary authority, permissions and licenses from the relevant third-party software vendor to grant a license in the same terms as set out in Section 16 above; and (ii) it has reviewed the Westlaw Privacy Policy and confirmed that the Privacy Policy is sufficient to protect the intellectual property rights in the deliverables created under this Statement of Work.

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LEGALEASE shall indemnify SUBCONTRACTOR (including its affiliates and subsidiaries) for any losses, liability, costs and expenses incurred by SUBCONTRACTOR or SUBCONTRACTOR'S affiliates or subsidiaries in the event of a third-party claim against SUBCONTRACTOR or a SUBCONTRACTOR affiliate or subsidiary arising out of, or resulting from: (i) LEGALEASE'S breach of the representations and warranties in this Section 17. For clarity, the indemnification obligation set forth in this Section 17 will not be subject to the disclaimer of damages or limitation of liability in Section VII of the Strategic Partnership Agreement.

Date: October 5, 2017

6 1 A 1 19

LEGALEASE SOLUTIONS LLC

Name: Tariq Hafeez Title: President

MORAE GLOBAL CORPORATION

Name: Joy Saphla Title: President, eLEXir

# EXHIBIT 53

# In The Matter Of:

West Publishing Corp. vs. Legalease Solutions, LLC

> Tariq Hafeez Vol. I December 18, 2018



50 Franklin St., Boston, MA 02110 Phone (617) 426-2432

Original File Hafeez\_Tariq.txt
Min-U-Script® with Word Index

1 Volume 1 Pages 1 to 265 Exhibits 1 to 29 UNITED STATES DISTRICT COURT DISTRICT OF MINNESOTA WEST PUBLISHING CORPORATION Civ No. 18-CV-01445 (DSD/ECW) Plaintiff/Counterclaim Defendant, -vs-LEGALEASE SOLUTIONS, LLC, Defendant/Counterclaim-Plaintiff. The Deposition of TARIK HAFEEZ, Taken at 500 Woodward, Detroit, Michigan, Commencing at 9:00 a.m., Tuesday, December 18, 2018, Before Shacara V. Mapp, CSR-9305.

Doris O. Wong Associates, Inc.

```
2
APPEARANCES:
      MR. SCOTT T. LASHWAY
      Holland & Knight
      10 St. James Avenue
      Boston, MA 02116
      (617) 305-2119
      scott.lashway@hklaw.com
           Appearing on behalf of the
      Plaintiff/Counterclaim-Defendant.
      MR. KASSEM M. DAKHLALLAH
      Hammoud & Dakhlallah
      6050 Greenfield Road
      Suite 201
      Dearborn, Michigan 48126
      (313) 551-3038
      kd@hdalawgroup.com
           Appearing on behalf of the
      Defendant/Counterclaim-Plaintiff.
ALSO PRESENT:
      - Videographer: Neal Rogers
      - Erik Lindberg
      - Jeanpierre Juliano
```

Doris O. Wong Associates, Inc.

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Doris O. Wong Associates, Inc.

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Doris O. Wong Associates, Inc.

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25			

Doris O. Wong Associates, Inc.

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7
 1
    Detroit, Michigan
 2
    Tuesday, December 18, 2018
 3
    About 9:06 a.m.
 4
 5
 6
                HAFEEZ EXHIBIT 1
 7
                Notice of Rule 30(b)(6) Deposition of
 8
                LegalEase, LLC;
 9
                HAFEEZ EXHIBIT 2
10
                Michigan Dept. Of Consumer & Industry
                Services Fax Sheet;
11
12
                and HAFEEZ EXHIBIT 3
13
                LARA Corporations LegalEase Filing
14
                WAS MARKED BY THE REPORTER
15
                FOR IDENTIFICATION
16
                     THE VIDEOGRAPHER: We are on the record.
17
          This is the video recorded deposition of Tariq Hafeez
18
          being taken in Detroit, Michigan. Today is December
19
          18, 2018 and the time is 9:06 a.m. Will the attorneys
20
          please identify themselves and the court reporter
21
          please swear in the witness?
22
                     MR. LASHWAY: Scott Lashway on behalf of the
23
          Plaintiff and counterclaim Defendant, West Publishing
24
          Corporation.
25
                                   John Pierre Juliano from
                     MR. JULIANO:
```

Doris O. Wong Associates, Inc.

		8
1	Thomson Reuters on behalf of West Publishing	
2	Corporation.	
3	MR. LINDENBERG: Erik Lindenberg, Thomson	
4	Reuters on behalf of West Publishing Corporation.	
5	MR. DAKHLALLAH: Kassem Dakhlallah on behalf	
6	of the witness, the 30(b)(6) witness in this case,	
7	Tariq Hafeez.	
8	TARIK HAFEEZ,	
9	having first been duly sworn, was examined and	
10	testified on his oath as follows:	
11	EXAMINATION BY MR. LASHWAY:	
12	Q. Mr. Hafeez, it's nice to meet you. As I just	
13	mentioned, I represent the Plaintiff and I'm sorry,	
14	the Plaintiff and Counterclaim Defendant, West	
15	Publishing Corp.	
16	And, Mr. Dakhlallah represents you for	
17	purposes of today's deposition?	
18	A. Yes, that's correct.	
19	Q. And does he represent LegalEase Solutions, LLC, the	
20	named Defendant and Counterclaim-Plaintiff as well?	
21	A. Yes, he does.	
22	Q. Okay.	
23	MR. LASHWAY: Kassem, just to go over some	
24	quick stipulations, are you since this is our first	
25	deposition in the case, are you okay with preserving	

Doris O. Wong Associates, Inc.

		124
1	7	
1	Α.	They did, yes.
2	Q.	And then it says, for any subsequent production run,
3		the advance payment shall be 420,000. Do you see that?
4	Α.	Yes.
5	Q.	Is that because the subsequent production runs were
6		anticipated to be 20,000 production memos a month?
7	Α.	Yes.
8	Q.	Did you provide any subsequent production runs?
9	Α.	No.
10	Q.	So in total, you provided to Ross, 25,000 memos?
11	Α.	Yes.
12	Q.	Anything else?
13	Α.	Not for this.
14	Q.	But the original project was still ongoing?
15	Α.	Yes.
16	Q.	Were you still producing 75 memos a week on the
17		original?
18	Α.	I believe we did. I believe we started because we
19		needed to reallocate the bulk. We weren't doing 75,
20		but we were doing enough to keep Ross happy.
21	Q.	How did you pay the individuals who were doing the
22		manual work?
23	Α.	So some were paid so maybe we can break it down into
24		the different types for individuals.
25	Q.	Sure.

Doris O. Wong Associates, Inc.

```
265
 1
    CERTIFICATE OF NOTARY
 2
 3
    STATE OF MICHIGAN
 4
                             SS
 5
    COUNTY OF MACOMB
 6
                     I, Shacara V. Mapp, Certified Shorthand
 7
          Reporter, a Notary Public in and for the above county
 8
          and state, do hereby certify that the above deposition
 9
          was taken before me at the time and place hereinbefore
10
          set forth; that the witness was by me first duly sworn
11
          to testify to the truth, and nothing but the truth;
12
          that the foregoing questions asked and answers made by
13
          the witness were duly recorded by me stenographically
14
          and reduced to computer transcription; that this is a
15
          true, full and correct transcript of my stenographic
16
          notes so taken; and that I am not related to, nor of
17
          counsel to either party, nor interested in the event of
18
          this cause.
19
20
21
                               Shacara V. Mapp, CSR-9305
22
                               Notary Public,
23
                               Macomb County, Michigan
24
                     My Commission expires: 07-25-2024
25
```

Doris O. Wong Associates, Inc.

# EXHIBIT 54

# In the Matter Of:

#### THOMSON REUTERS ENTERPRISE vs

**ROSS INTELLIGENCE** 

# TOMAS VAN DER HEIJDEN

March 17, 2022



```
1
 1
                  UNITED STATES DISTRICT COURT
 2
                  FOR THE DISTRICT OF DELAWARE
 3
     THOMSON REUTERS ENTERPRISE
 4
     CENTRE GMBH and WEST
     PUBLISHING CORPORATION,
 5
                Plaintiffs and
 6
                Counterdefendants,)
 7
                                       C.A. No. 20-613 (LPS)
       vs.
 8
     ROSS INTELLIGENCE, INC.,
 9
                Defendant and
10
                Counterplaintiff.
11
12
                      **HIGHLY CONFIDENTIAL**
13
14
           VIDEOTAPED 30(b)(6) DEPOSITION OF DEFENDANT,
15
             by and through its corporate designee
16
                     TOMAS VAN DER HEIJDEN,
17
                (also in his individual capacity)
18
19
                 London, England, United Kingdom
20
                    Thursday, March 17, 2022
21
22
23
     Pages: Pages 1 - 443
24
     Reported stenographically by:
25
     LEAH M. WILLERSDORF, RPR-CRR-FBIVR-ACR-QRR2-CLR
```

```
2
 1
 2
 3
 4
                    Thursday, March 17, 2022
 5
                            09:29 a.m.
                       (Greenwich Mean Time)
 6
 7
 8
 9
           Videotaped 30(b)(6) deposition of Defendant, by
10
     and through its corporate representative Tomas van der
11
     Heijden, as well as in his individual capacity, held
12
     at the offices of Kirkland & Ellis International LLP,
13
     30 St. Mary Axe, London EC3A 8AF, England, United
14
     Kingdom, before Leah Willersdorf, Registered
15
     Professional Reporter and Certified Realtime Reporter
16
     with the US National Court Reporters Association,
17
     and Accredited Court Reporter, Qualified Realtime
18
     Reporter (Level 2) and Fellow of the British Institute
     of Verbatim Reporters, and Certified LiveNote
19
20
     Reporter.
21
22
23
24
25
```

	3	3
1	APPEARANCES	
2		
3	On behalf of Plaintiffs and Counterdefendants:	
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5	601 Lexington Avenue New York, New York 10022	
6	(212) 446 4800	
7	BY: JOSHUA L. SIMMONS, ESQ. JENNIFER GIBBINS, ESQ.	
8	joshua.simmons@kirkland.com jennifer.gibbins@kirkland.com	
9	Jennifer. gibbins@kirkrana.com	
10	On behalf of Defendant and Counterplaintiff:	
11	CROWELL & MORING, LLP	
12	3 Embarcadero Center	
13	26th Floor San Francisco, CA 94111	
14	(415) 986 2800	
15	BY: KAYVAN M. GHAFFARI, ESQ. kghaffari@crowell.com	
16		
17	ALSO PRESENT:	
18		
19	Linda Fleet - Videographer	
20		
21		
22		
23		
24		
25		

# Case 1:20-cv-00613-SB Document 690-28 Filed 10/01/24 Page 69 of 139 PageID #: 137870 THOMSON REUTERS ENTERPRISE vs Tomas van der Heijden ROSS INTELLIGENCE 30(b)(6), Highly Confidential March 17, 2022

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(On the record at 9:29 a.m.) 1 2 THE VIDEOGRAPHER: We are now on the 3 My name is Linda Fleet. I am a videographer 4 retained by Philadelphia. 5 This is a video deposition for the United States District Court for the District of Delaware. 6 7 Today's date is March 17, 2022, and the video time is 9:30 a.m. 8 This deposition is being held at Kirkland 9 10 & Ellis, 30 St. Mary Axe, London EC3A 8AF, United Kingdom, in the matter of Thomson Reuters Enterprise 11 12 Centre GmbH, versus ROSS Intelligence, Inc. 13 The deponent is Tomas van der Heijden. 14 Would all counsel please voice-identify 15 themselves. This is Joshua Simmons from 16 MR. SIMMONS: Kirkland & Ellis. With me is Jennifer Gibbins who is 17 also from Kirkland & Ellis. We are here on behalf of 18 19 the plaintiffs. 20 MR. GHAFFARI: My name is Kayvan Ghaffari of Crowell & Moring, LLP, here on behalf of the 21 22 witness and defendant/counterplaintiff ROSS 23 Intelligence, Inc. 24 THE VIDEOGRAPHER: The court reporter is 25 Leah Willersdorf and will now swear in the witness.

	,	15
1	TOMAS VAN DER HEIJDEN,	
2	having been duly sworn,	
3	was examined and testified as follows:	
4	EXAMINATION ON BEHALF OF	
5	PLAINTIFFS/COUNTERDEFENDANTS	
6	BY MR. SIMMONS:	
7	Q. Would you please state your name for the	
8	record.	
9	A. It's Tomas van der Heijden.	
10	Q. And what's your address?	
11	A. 37 Fehrbelliner Strasse, Berlin, Germany.	
12	Q. Are you currently employed?	
13	A. I am, yeah.	
14	Q. By what company?	
15	A. It's called Briink Intelligence.	
16	Q. And what do they do?	
17	A. Produce sustainable finance reporting.	
18	Q. What's your role at Briink Intelligence?	
19	A. I'm the CEO and cofounder.	
20	Q. What's your relationship to ROSS	
21	Intelligence, the defendant in this case?	
22	A. I'm a former employee.	
23	Q. What was your role as an employee when you	
24	left the company?	
25	A. I was the VP Product and Legal.	

**ROSS INTELLIGENCE** 30(b)(6), Highly Confidential

133 1 MR. GHAFFARI: Objection as to form. THE WITNESS: 2 I would want to clarify that 3 you're using the term "documents," but we didn't use 4 the term "documents" internally. We used the term 5 "passages." 6 BY MR. SIMMONS: 7 Ο. Okay. 8 We were interested in passages from case Α. 9 law. 10 Q. But LegalEase provided you with documents, 11 right? MR. GHAFFARI: Objection as to form. 12 They mostly provided us with 13 THE WITNESS: either Word documents or they provided us with 14 15 passages. BY MR. SIMMONS: 16 So LegalEase provided you with Word 17 Ο. 18 documents and passages, right? 19 Α. Yes. Did ROSS ever investigate whether the 20 Ο. material contained in those Word documents or passages 21 was copyrightable? 22 MR. GHAFFARI: Objection as to form. 23 24 THE WITNESS: We didn't really need to. /// 25

Lexitas

ROSS INTELLIGENCE 30(b)(6), Highly Confidential

March 17, 2022

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- A. It had a few.
- Q. Okay. So it trained artificial
- 3 | intelligence using materials that were provided by
- 4 LegalEase, right?

- 5 MR. GHAFFARI: Objection as to form.
- THE WITNESS: Yes.
- 7 BY MR. SIMMONS:
- Q. And when it did that, the materials

  LegalEase provided had content beyond quotations from
- 10 | judicial opinions, right?
- MR. GHAFFARI: Objection as to form.
- 12 THE WITNESS: So, again, could you clarify
- 13 | which project you're talking about because I think
- 14 | you're convoluting a number of different projects.
- 15 | It's hard for me to answer those questions without
- 16 | knowing what you're referring to.
- 17 BY MR. SIMMONS:
- 18 Q. Why is that?
- 19 A. Because the different -- the extent to
- 20 | which I knew that there was data beyond case law
- 21 | passages and the data that was provided by LegalEase
- 22 depends on the project you're talking about.
- Q. Okay. Which projects did you know had
- 24 | material beyond quotations from judicial opinions?
- 25 A. The ROSS Classifier project.

30(b)(6), Highly Confidential ROSS INTELLIGENCE

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- Ο. And in that project, what material Okay. beyond judicial opinions was LegalEase providing?
- If my memory serves, there were some headnotes in some of the material that was provided to ROSS from LegalEase for the ROSS Classifier project.
  - Material from Westlaw? Ο.
  - Α. Yes.

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- Westlaw headnotes? Q.
- Α. That is what my engineers informed me of, yeah.
- 12 Q. Did that concern you?
  - Yes, that did concern me. Α.
    - Q. Why?
    - Α. Again, because the ability for us to train our algorithms effectively meant that we needed to have passages from case law because it needed to map to passages from case law we had in our system. there was no mapping, it was bad data, it was And, worse so, it was noisy, because it irrelevant. became a resource-intensive exercise for our team to be able to then have to take out stuff that was irrelevant from the data set.
    - Did you know at the time that LegalEase gave you Westlaw material, including headnotes, that

**ROSS INTELLIGENCE** 30(b)(6), Highly Confidential

March 17, 2022 321 Objection as to form. 1 MR. GHAFFARI: 2 THE WITNESS: This is just one component 3 of the platform, a small component of it. The rest of 4 the platform was powered by machine learning, the core 5 platform. 6 BY MR. SIMMONS: 7 Ο. Mmm-hmm. There came a time that ROSS 8 hired LegalEase to perform a Bulk Memos project, 9 right? 10 Α. Right. Why was it called the Bulk Memos project? 11 0. A lot of these names came from LegalEase. 12 Α. They had interesting ways of coming up with names for 13 14 things. 15 Q. Do you know why LegalEase called it the 16 Bulk Memo project? 17 Likely because it was a large amount of "Bulk" is typically used for characterizing 18 memos. 19 large. When you say "typically," you mean in the 20 Ο. legal services industry or in some other context? 21 22 In the English language. And what was the Bulk Memos 23 Ο. Okay. 24 project?

Α.

25

The Bulk Memos project was a project

Lexitas

Ī	322
1	whereby we wanted to generate a large data set of
2	legal research question and case law answers to train
3	our machine-learning algorithms.
4	Q. And to do that, you worked with LegalEase
5	to put together quality-controlled guidelines,
6	correct?
7	A. Correct.
8	Q. And those were jointly written by ROSS and
9	LegalEase?
10	A. Those were primarily written by ROSS.
11	Q. Okay. Why did ROSS want to dictate how
12	the memos were created?
13	A. Because we needed the memos to be of a
14	certain structure and certain quality in order for
15	them to be effective for the training of our
16	algorithms.
17	Q. And that's because the memos were used to
18	teach your artificial intelligence?
19	A. The memos were used to train our language
20	models, yes.
21	Q. And the language models were how the
22	platform operated, right?
23	A. The language models were what taught the
24	platform how to identify relevance in with respect

25

to a legal research question.

**ROSS INTELLIGENCE** 30(b)(6), Highly Confidential

415 1 for speculation, foundation. THE WITNESS: 2 BY MR. GHAFFARI: 3 Now, if we go to Exhibit 46, this is an 4 Q. 5 email that plaintiffs' counsel provided to you earlier 6 Do you recall seeing this email? 7 Α. Yes. And this email was sent -- this email 8 Ο. chain was sent on December 22, 2017; is that correct? 9 10 Α. Correct. And the Subject line is "Classifier Part 11 0. II." Correct? 12 13 Correct. Α. What is the Classifier project? 14 Q. 15 Α. The Classifier project was an experiment that we ran at ROSS. We were under the hypothesis 16 that we needed to classify our case law into smaller 17 chunks because we did not think that the search 18 19 platform would function as quickly as it could if we had it search over the entire database of case law. 20 There was a latency issue. 21 Was the Classifier project used to train 22 the artificial intelligence search engine that's known 23 24 as ROSS?

MR. SIMMONS:

25

Objection; leading.

March 17, 2022

416 1 THE WITNESS: The Classifier project was 2 never used for anything that went into production on 3 the platform. BY MR. GHAFFARI: 4 5 Q. And why not? Same objection. 6 MR. SIMMONS: 7 THE WITNESS: We learned that our 8 hypotheses around why we needed to classify case law 9 were -- those hypotheses were proven false during the 10 experimentation that we ran. BY MR. GHAFFARI: 11 Can you -- how were they proven false? 12 Ο. So there was two reasons why -- there was 13 Α. two sort of hypotheses that were running in parallel. 14 15 One was we need to classify the cases into smaller 16 chunks so that if a user, for example, asked 17 a copyright law question, we would only search 18 copyright law. That was for purposes of ensuring that 19 the best search results appeared at the top, right. 20 We had a hypothesis that if we had a copyright question search over all 11 million cases, that it 21 22 would not do as effective a job. The second hypothesis was that there were 23 24 latency issues on the platform. At the time, it took

25

quite a long time for us to run a search and get

ROSS INTELLIGENCE 30(b)(6), Highly Confidential March 17, 2022 445 1 REPORTER CERTIFICATE 2 3 I, LEAH M. WILLERSDORF, Registered Professional 4 Reporter, Certified Realtime Reporter, Fellow of the 5 British Institute of Verbatim Reporters, Qualified Realtime Reporter Level 2, and Certified LiveNote 6 7 Reporter, do hereby certify that: 8 TOMAS VAN DER HEIJDEN appeared before me on Thursday, March 17, 2022, was sworn by me, and was 9 10 thereupon examined by counsel; that the testimony of 11 said witness was taken and reduced to stenotype 12 writing before me; that the foregoing is a true and 13 accurate record to the best of my knowledge, skill and 14 ability; that I am neither a relative nor employee of 15 any party to the action in which this deposition was 16 taken; nor am I a relative nor employee of any attorney or counsel employed by any party thereto; 17 and, further, I am not financially or otherwise 18 19 interested in the outcome of the action. IN WITNESS WHEREOF I have hereunto set my hand 20 this 28th of March 2022. 21 &M. Willusdof 22

> LEAH M. WILLERSDORF RPR-CRR-FBIVR-ACR-ORR2-CLR

23

## Signature and Errata Sheet March 17, 2022 Deposition of Tomas van der Heijden Thomson Reuters Enterprise Centre GMBH and West Publishing Corporation v. ROSS Intelligence Inc.

I, Tomas van der Heijden, have reviewed the attached transcript of my March 17, 2022 deposition testimony and certify, pursuant 28 U.S.C. § 1746 that the attached transcript is my true and correct testimony during that deposition, subject to the corrections shown below.

Page/Line	Now Reads	Correction	Reason
14:4	Philadelphia	Lexitas	Transcription error
161:12	spoke	spoken	Transcription error
182:16	they were	then we were	Transcription error
183:16	is we	is why	Transcription error
339:19	experts, didn't	experts, you didn't	Transcription error
384:10	dispersement	disbursement	Transcription error
428:19	using for	using it for	Transcription error

Executed on April 28, 2022, at Berlin, Germany.

## EXHIBIT 55

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Page 1
 1
           IN THE UNITED STATES DISTRICT COURT
               FOR THE DISTRICT OF DELAWARE
 3
 4
     THOMSON REUTERS ENTERPRISE
 5
     CENTRE GMBH and WEST PUBLISHING
 6
     CORPORATION,
 7
                Plaintiffs/Counterdefendants,
 8
                      C.A. No. 20-613-LPS
 9
          vs.
10
11
     ROSS INTELLIGENCE, INC.,
12
                Defendant/Counterclaimant.
13
14
15
                   HIGHLY CONFIDENTIAL
16
               PURSUANT TO PROTECTIVE ORDER
17
18
             VIDEOTAPED AND VIDEOCONFERENCE
19
              DEPOSITION OF TERI WHITEHEAD
20
                  Monday, April 18, 2022
21
22
23
     Reported by:
24
     Denise M. Kizy, RPR, CRR, CSR-2466
    JOB NO. 208941
25
```

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Page 2
 1
 2
 3
 4
                        April 18, 2022
 5
                        9:04 a.m.
 6
 7
            Deposition of TERI WHITEHEAD, held
 8
     via videoconference, before Denise M. Kizy,
 9
10
     RPR, CRR, CSR-2466, a Notary Public of the
     State of Michigan.
11
12
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24
25
```

```
Page 3
 1
     APPEARANCES:
 2
 3
          Kirkland & Ellis LLP
          Attorneys for Plaintiffs/Counterdefendants
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                 601 Lexington Avenue
                New York, New York 10022
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                 San Francisco, California 94111
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          BY:
                WARRINGTON PARKER, ESQ.
15
                CRINESHA BERRY, ESQ.
16
17
18
19
20
21
22
     ALSO PRESENT:
     Brandon Vosburgh - Video Technician
23
24
     Alexandra Teves - Exhibit Operator
25
```

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Page 9 1 TERI WHITEHEAD VIDEO TECHNICIAN: Good morning. 3 name is Brandon Vosburgh. I'm the legal 4 videographer in association with TSG 5 Reporting, Incorporated. Due to the severity of COVID-19 and 6 7 following the practice of social distancing, I will not be in the same room 8 with the witness; instead, I will record 9 10 this deposition remotely. Our certified court stenographer, 11 Denise Kizy, will also be in a separate 12 13 room and will swear in the witness 14 remotely. 15 Do all the parties stipulate to the validity of this video recording and remote 16 swearing, and that it will be admissible in 17 the courtroom as if it had been taken 18 following Rule 30 of the Federal Rules of 19 Civil Procedures and the state's rules 20 21 where this case is pending? 22 Your answers, please. 23 MR. PARKER: Yes. 24 MR. SIMMONS: It's okay from the 25 plaintiff's perspective as well.

Page 10 1 TERI WHITEHEAD VIDEO TECHNICIAN: Thank you for 3 your answers. Today is Monday, April 18, 2022, and 4 the time is 9:05 a.m. Eastern Standard 5 Time. 6 7 This is media unit number one of the video-recorded deposition of Teri Whitehead 8 9 in the matter of Thomson Reuters Enterprise 10 Centre GmbH, et al. versus ROSS Intelligence, Incorporated. 11 12 Will counsel please identify 13 yourselves for the record and then we'll 14 have our court stenographer swear in the 15 witness. 16 THE COURT REPORTER: Counsel, please identify yourselves. 17 MR. PARKER: This is Warrington 18 19 Parker appearing on behalf of ROSS 20 Intelligence, defendants in the case. With 21 me is Crinesha Berry. 22 MR. SIMMONS: My name is Joshua With me is Jennifer Gibbins. 23 Simmons. 24 We're from Kirkland & Ellis representing 25 the plaintiffs.

Page 11 1 TERI WHITEHEAD MR. PARKER: Good morning, Ms. 3 Whitehead. How are you? THE COURT REPORTER: Excuse me, 4 5 excuse me. 6 Ms. Whitehead, would you raise your 7 right hand, please. TERI WHITEHEAD 8 9 was thereupon called as a witness herein, 10 and after having been first duly sworn to testify to the truth, the whole truth and 11 12 nothing but the truth, was examined and 13 testified as follows: 14 EXAMINATION 15 BY MR. PARKER: Well, good morning. Now you're 16 Ο. placed under oath and you can really say good 17 morning I reckon. How are you? 18 19 Α. Good. Thanks. 20 Good. I apologize. I'm in San Q. The back lighting is poor and it's 21 Francisco. still dark, but it will get lighter as the day 22 goes on, so I won't look quite as mysterious. 23 24 You understand you've been placed 25 under oath; yes?

Page 43 1 TERI WHITEHEAD 2 Q. Do you know whether or not anyone at 3 ROSS directed LegalEase to use either Westlaw 4 or Lexis? 5 Α. No, I don't believe so. 6 Ο. Let me turn -- direct your attention 7 to what we'll mark as Tab 20 -- I'm sorry. EXHIBIT OPERATOR: I'm sorry, you 8 said Tab 20? 9 10 MR. PARKER: No, I'm stuck. going to be marked as Exhibit 7 and it's 11 12 going to be Tab 22. 13 MARKED FOR IDENTIFICATION: 14 EXHIBIT 7 15 10:10 a.m. 16 BY MR. PARKER: And while you're reviewing that, 17 Ms. Whitehead, Tab -- I'm sorry, Exhibit 7 is a 18 document. At the top it says, "Re: 19 20 Intelligence, " from Thomas Hamilton to Teri Whitehead, March 9, 2016. It's Bates stamped 21 on the first page ROSS-000199634. 22 Okay. I've briefly reviewed this. 23 Α. 24 Great. And if you go to the e-mail Q. which begins on Wednesday, March 9, 2016, at 25

Page 60 1 TERI WHITEHEAD refreshes your recollection? Α. It seems as though I was -- okay. 3 Well, here. 4 5 So it appears as though I attached 6 this memo -- or this case because it appears like I might have had a dispute with ROSS or 7 Tomas on confirming that the quote referenced 8 9 is complete. 10 And did you during the time period where ROSS was providing questions and 11 LegalEase was providing memos answering those 12 13 questions, did you direct the people creating 14 the memos to use Westlaw or Lexis; did you have 15 a preference? I don't think -- I don't know if I 16 Α. had a necessarily preference. I think that's 17 what LegalEase used and they also used Lexis as 18 well, so... 19 20 And my question is -- let me be more Ο. specific. 21 22 Did you ever direct the persons preparing the memos who worked at LegalEase to 23

use West versus Lexis or any other legal

24

25

research tool?

TERI WHITEHEAD

Page 101

2 Q. And do you know whether or not --

- 3 well, did ROSS ever direct you as to what
- 4 topics should be addressed in a Bulk Memo
- 5 Project?

- 6 A. No, I do not think they did. I
- 7 believe we had a tracking sheet, perhaps a
- 8 Google tracking sheet, that would have been
- 9 created that might address these headnotes and
- 10 the subtopics.
- 11 Q. All right. And when you say there
- was a Google Sheet that addresses headnotes and
- 13 topics, what do you mean?
- 14 A. And I'm saying Google Sheet because
- that's what I believed we used, so I could be
- 16 wrong, maybe it was another format, but I
- 17 thought we had Google Sheets that we were using
- 18 to track topics, or as it says here to assign
- 19 topics to attorneys and to different teams and
- 20 companies.
- Q. And with whom was that Google Sheet
- 22 shared?
- 23 A. Everybody within LegalEase. Not --
- 24 I don't think we assigned it to ROSS. I think
- 25 the Google Sheet was given -- I'm not sure what

Page 107 TERI WHITEHEAD 1 2 Q. And if you could go to the last page of this, Exhibit 29, which is TR-0001913. 3 Please, I'm there. 4 Α. 5 Ο. Okay. It says: 6 "Thank you for following up on the WL 7 registration numbers. I have a big ask of you - could you please provide an Excel 8 9 spreadsheet today of the Westlaw Key 10 Numbers, Sub Key Numbers, Sub Key Numbers with topics assigned? Please feel free to 11 12 call me directly with questions." 13 Do you see that? 14 Α. I do. Thank you. 15 Did you write this -- did you send Q. 16 this e-mail? We sent this e-mail, yes. 17 Α. 18 Q. Okay. And do you recall why you were asking for an Excel spreadsheet with the 19 20 West Key Numbers, Sub Key Numbers, Sub Key Numbers with topics assigned? 21 If I can go back, I think it must 22 Α. have to do with -- I thought there was some 23 24 other e-mail that we read. 25 I believe that it was probably for

Page 108 TERI WHITEHEAD 1 our internal use so that we could assign out topics with the teams of attorneys, so I think 3 it goes back to an e-mail that you showed 4 earlier on assignment of topics to different 5 6 teams of attorneys. 7 Did anyone from ROSS ask you to make 8 this request? 9 No, no. Α. 10 MR. SIMMONS: Objection; foundation, 11 calls for speculation. 12 MR. PARKER: Can we go off the record for a moment? Are we off the 13 14 record? 15 VIDEO TECHNICIAN: This marks the end of media unit number 3. We are off the 16 17 record at 12:07 p.m. 18 (Recess taken at 12:07 p.m.) 19 (Back on the record at 12:29 p.m.) 20 VIDEO TECHNICIAN: This marks the beginning of media unit number 4. The time 21 22 is 12:29 p.m. We are back on the record. BY MR. PARKER: 23 24 Ms. Whitehead, I'd like to show you Ο. 25 what we'll mark as Exhibit 30, and it's Tab

Page 127 TERI WHITEHEAD 1 questions. So I guess Westlaw and Lexis, they both have topical areas like family law, 3 4 employment law. 5 And it says: Ο. 6 "However, note that the headnotes are 7 proprietary and you should not copy or paste them in the question." 8 9 Do you see that? 10 Α. I do. What was the expectation? What use 11 Q. as you understood it were headnotes to be used 12 for? 13 MR. SIMMONS: Objection to the form 14 15 of the question. My understanding is to 16 THE WITNESS: assist in the process of creating 17 18 questions. BY MR. PARKER: 19 20 And then it says under "1. Q. 21 Law," it says: "1) Headnote search - Click on the Key 22 23 You will be assigned a number Numbers. which is available under the Key Numbers." 24 25 Do you see that?

1	TERI WHITEHEAD	Page	216
2	CERTIFICATE		
3			
4	STATE OF MICHIGAN)		
5	) ss.		
6	COUNTY OF OAKLAND)		
7			
8	I, Denise M. Kizy, a Notary Public		
9	within and for the State of Michigan, do		
10	hereby certify:		
11	That TERI WHITEHEAD, the deponent		
12	whose deposition is hereinbefore set forth,		
13	was duly sworn by me and that such		
14	deposition is a true record of the		
15	testimony given by such witness.		
16	I further certify that I am not		
17	related to any of the parties to this		
18	action by blood or marriage; and that I am		
19	in no way interested in the outcome of this		
20	matter.		
21	IN WITNESS WHEREOF, I have hereunto		
22	set my hand April 28, 2022.		
23	Denise M. Lyy		
24			
25	Denise M. Kizy, RPR, CRR, CSR-2466		

## EXHIBIT 56

```
1
             IN THE UNITED STATES DISTRICT COURT
 2
                FOR THE DISTRICT OF DELAWARE
 3
 4
    THOMSON REUTERS ENTERPRISE
    CENTRE GMBH and WEST
 5
    PUBLISHING CORPORATION,
 6
               Plaintiffs,
 7
                                    No. 1:20-cv-00613-UNA
         vs.
 8
    ROSS INTELLIGENCE INC.,
 9
               Defendant.
10
11
12
13
14
       VIDEO-RECORDED DEPOSITION OF
15
       BARBARA FREDERIKSEN-CROSS, at Regus Center,
16
       1050 SW Sixth Avenue, Suite 1100, Portland,
17
       Oregon, commencing at 9:21 a.m. PST, on
       Friday, November 11, 2022, before
18
19
       Marla Sharp, RPR, CLR, CCRR, CA CSR 11924,
       OR CSR 17-0446, WA CSR 3408.
20
21
22
23
24
25
```

		2
1	APPEARANCES OF COUNSEL:	
2	FOR THE PLAINTIFFS	
3	KIRKLAND & ELLIS LLP	
4	BY: JOSHUA L. SIMMONS, ESQ. ERIC LOVERRO, ESQ.	
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6	joshua.simmons@kirkland.com eric.loverro@kirkland.com	
7	CIIO. IOVCII GENII II	
8	FOR THE DEFENDANT	
9	CROWELL & MORING LLP BY: GABRIEL M. RAMSEY, ESQ.	
10	3 Embarcadero Center, 26th Floor San Francisco, California 94111	
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12	BY: CRINESHA B. BERRY, ESQ.	
13	1001 Pennsylvania Ave NW Washington, DC 20004	
14	202-624-2500 cberry@crowell.com	
15	CDCITy@CIOWCII.Com	
16	ALSO PRESENT:	
17	Rick Majewski, videographer	
18		
19		
20		
21		
22		
23		
24		
25		

				3
1	I N D E X			
2	EXAMINATION		PAGE	
3	BARBARA FREI	DERIKSEN-CROSS		
4	BY MI	R. SIMMONS	7	
5	(afte	ernoon session)	191	
6				
7		DEPOSITION EXHIBITS		
8	EXHIBIT	DESCRIPTION	PAGE	
9	Exhibit 1	Curriculum vitae (19 pages, not Bates stamped)	49	
10	Exhibit 2	Exhibit to Frederiksen-Cross	109	
11	EXIIIDIC Z	Surrebuttal Report: Case Citations Containing Lexis References	109	
12		(18 pages, not Bates stamped, highly confidential, attorneys'		
13		eyes only)		
14	Exhibit 3	7-20-17 e-mail to Rejitha R and others from Merin Sony (1 page,	129	
15		Bates No. R-LEGALEASE-00050673, confidential)		
16	E-bibit 1		1 2 1	
17	EXIIIDIL 4	7-21-17 e-mail to Teri Whitehead and others from Merin Sony (1 page,	131	
18		Bates Nos. LEGALEASE-00059362)		
19	Exhibit 5	Best Practices Guide for ROSS Intelligence (19 pages, Bates No. LEGALEASE-00078065)	143	
20				
21	Exhibit 6	Westlaw citation, Chetfins v. Stewart, 825 F.3d 588 (2016) (14 pages, not Bates stamped)	153	
22	- 1.11.1. B		1	
23	Exhibit 7	Excerpt from deposition of Christopher Cahn (5 pages, not Bates stamped)	157	
24				
25				

		6
1	PORTLAND, OREGON	
2	FRIDAY, NOVEMBER 11, 2022	
3	9:21 A.M. PST	
4		
5	THE VIDEOGRAPHER: We are now on the	
6	record. My name is Rick Majewski, and I'm the	
7	videographer retained by Lexitas for this video	
8	deposition for the United States District Court for	
9	the District of Delaware, Case	
10	No. 1:20-cv-00613-UNA.	
11	Today's date is November 11th, 2022, and	
12	the time is 9:21 a.m. This deposition is being held	
13	at 1050 Southwest Sixth Ave, Suite 1100, Portland,	
14	Oregon 97204, in the matter of Thomas [sic] Reuters	
15	Enterprise Center GmbH, et al., versus ROSS	
16	Intelligence Inc. The deponent is Barbara	
17	Frederiksen-Cross.	
18	All counsels will be noted on the	
19	stenographic record.	
20	Would all counsels please identify	
21	themselves.	
22	MR. SIMMONS: My name is Joshua Simmons.	
23	With me is Eric Loverro. We are from the law firm	
24	of Kirkland & Ellis. And we represent the	
25	plaintiffs.	

		7	
1	MR. RAMSEY: This is Gabe Ramsey with		
2	Crinesha Berry for Crowell & Moring for ROSS		
3	Intelligence.		
4	THE VIDEOGRAPHER: The court reporter is		
5	Marla Sharp and will now swear in the witness.		
6	BARBARA FREDERIKSEN-CROSS,		
7	having been first duly sworn,		
8	was examined and testified as follows:		
9	EXAMINATION		
10	BY MR. SIMMONS:		
11	Q Would you please state your name for the		
12	record.		
13	A Certainly. It's Barbara Frederiksen-Cross.		
14	And that's B-a-r-b-a-r-a, last name		
15	F-r-e-d-e-r-i-k-s-e-n hyphen C-r-o-s-s.		
16	Q Are you currently employed?		
17	A Yes.		
18	Q By whom?		
19	A JurisLogic LLC.		
20	Q And what is your current title?		
21	A I am the director of forensic services for		
22	JurisLogic.		
23	Q What are forensic services?		
24	A That's a very broad topic. With respect to		
25	the forensic services JurisLogic provides, we		

ROSS INTELLIGENCE INC. November 11, 2022 343 1 of the bulk memo project, ROSS requested that LegalEASE label each bulk memo by practice area? 2 3 Α Yeah. It doesn't really specify how they 4 do it, but it does appear that that was a 5 requirement. And you understand that LegalEASE did, in 6 7 fact, label each bulk memo by practice area, 8 correct? 9 MR. RAMSEY: Objection. Calls for 10 speculation. 11 THE WITNESS: In the memos that I examined, those identified in Dr. Krein's report, based on the 12 metadata that was available to him and to me, I 13 wouldn't say that each one actually got labeled in 14 15 that fashion. Some were labeled only with numeric values and others were labeled, as he and I, I 16 17 think, both comment on, with respect to a legal 18 practice area being a part of the memo file name. 19 But it -- whether that was the intent, it 20 appears that some memos were just labeled with sort 21 of a generic number. 22 BY MR. SIMMONS:

- Q Other memos were labeled with a file name containing a topic, correct?
- 25 A Some definitely were, yes, based on the

Lexitas

1	CERTIFICATE OF CERTIFIED SHORTHAND REPORTER
2	I, Marla Sharp, certified shorthand
3	reporter in the State of Oregon, hereby certify:
4	That the foregoing video-recorded
5	deposition of BARBARA FREDERIKSEN-CROSS was taken
6	before me on November 11, 2022, at the time set
7	forth therein, at which time the witness was duly
8	sworn by me;
9	That the testimony of the witness and all
LO	colloquy and objections made at the time of the
L1	deposition were recorded stenographically by me and
L2	thereafter transcribed, said transcript being a true
L3	copy of my shorthand notes thereof;
L4	That review of the transcript was neither
L5	requested nor waived before completion of the
L6	deposition; ( ) that the witness has failed or
L7	refused to approve the transcript.
L8	I further certify I am neither financially
L9	interested in the action nor a relative or employee
20	of any attorney of any of the parties.
21	In witness whereof, I have subscribed my
22	name and signature this date, November 14, 2022.
23	Marla Sharp
24	Marla Sharp
25	RPR, CLR, CCRR, CA CSR 11924, OR CSR 17-0446, WA CSR 3408

# Signature and Errata Sheet November 11, 2022 Deposition of Barbara Frederiksen-Cross Thomson Reuters Enterprise Centre GMBH and West Publishing Corporation v. ROSS Intelligence Inc.

I, Barbara Frederiksen-Cross, have reviewed the attached transcript of my November 11, 2022 deposition testimony and certify, pursuant 28 U.S.C. § 1746 that the attached transcript is my true and correct testimony during that deposition, subject to the corrections shown below.

Page/Line	Now Reads	Correction	Reason
8:2	litigation contexts for	litigation contexts, for	Clarity
43:12	LegalEASE	LegalEase	Grammatical error
43:18	LegalEASE	LegalEase	Grammatical error
48:7	LegalEASE	LegalEase	Grammatical error
48:11	LegalEASE	LegalEase	Grammatical error
49:4	Ross	ROSS	Grammatical error
49:4	LegalEASE	LegalEase	Grammatical error
49:8	Exhibit C. I think it was Exhibit C.	Appendix C. I think it was Appendix C.	I misspoke
69:8	Wilford	Wilfred	Spelling
95:3	note		Clarity/repetitive
104:21	LegalEASE	LegalEase	Grammatical error
105:3	LegalEASE	LegalEase	Grammatical error
105:15	LegalEASE	LegalEase	Grammatical error
105:23	LegalEASE	LegalEase	Grammatical error
105:24	LegalEASE	LegalEase	Grammatical error
112:4	LegalEASE	LegalEase	Grammatical error
112:5	LegalEASE	LegalEase	Grammatical error
112:8	LegalEASE	LegalEase	Grammatical error

113:15	LegalEASE	LegalEase	Grammatical error
113:21	compare	comparison	Transcription error
114:6	acrost	across	Spelling
116:12	LegalEASE	LegalEase	Grammatical error
116:24	LegalEASE	LegalEase	Grammatical error
124:4	originated	original	Transcription error
124:17	LegalEASE	LegalEase	Grammatical error
129:14	LegalEASE	LegalEase	Grammatical error
130:14	LegalEASE	LegalEase	Grammatical error
130:17	LegalEASE	LegalEase	Grammatical error
133:19	LegalEASE	LegalEase	Grammatical error
134:12	LegalEASE	LegalEase	Grammatical error
134:17	LegalEASE	LegalEase	Grammatical error
134:22	LegalEASE	LegalEase	Grammatical error
135:2	LegalEASE	LegalEase	Grammatical error
136:4	LegalEASE	LegalEase	Grammatical error
136:12	LegalEASE	LegalEase	Grammatical error
136:21	LegalEASE	LegalEase	Grammatical error
136:21	LegalEASE	LegalEase	Grammatical error
137:4	LegalEASE	LegalEase	Grammatical error
137:17	LegalEASE	LegalEase	Grammatical error
137:25	LegalEASE	LegalEase	Grammatical error
139:18	LegalEASE	LegalEase	Grammatical error
140:25	LegalEASE	LegalEase	Grammatical error

141:23	LegalEASE	LegalEase	Grammatical error
142:5	LegalEASE	LegalEase	Grammatical error
143:24	LegalEASE	LegalEase	Grammatical error
147:21	LegalEASE	LegalEase	Grammatical error
150:20	LegalEASE	LegalEase	Grammatical error
159:7	LegalEASE	LegalEase	Grammatical error
159:16	LegalEASE	LegalEase	Grammatical error
160:2	LegalEASE	LegalEase	Grammatical error
160:18	LegalEASE	LegalEase	Grammatical error
160:22	LegalEASE	LegalEase	Grammatical error
174:9	Ross	ROSS	Grammatical error
177:18	LegalEASE	LegalEase	Grammatical error
184:2	LegalEASE	LegalEase	Grammatical error
187:24	LegalEASE	LegalEase	Grammatical error
192:23	LegalEASE	LegalEase	Grammatical error
193:1	LegalEASE	LegalEase	Grammatical error
193:7	LegalEASE	LegalEase	Grammatical error
193:19	LegalEASE	LegalEase	Grammatical error
193:24	LegalEASE	LegalEase	Grammatical error
194:1	LegalEASE	LegalEase	Grammatical error
194:9	LegalEASE	LegalEase	Grammatical error
195:24	LegalEASE	LegalEase	Grammatical error
196:18	LegalEASE	LegalEase	Grammatical error
197:2	LegalEASE	LegalEase	Grammatical error

197:18	LegalEASE	LegalEase	Grammatical error
197:23	LegalEASE	LegalEase	Grammatical error
198:4	LegalEASE	LegalEase	Grammatical error
198:9	LegalEASE	LegalEase	Grammatical error
198:15	LegalEASE	LegalEase	Grammatical error
199:1	LegalEASE	LegalEase	Grammatical error
202:20	LegalEASE	LegalEase	Grammatical error
203:7	LegalEASE	LegalEase	Grammatical error
203:10	LegalEASE	LegalEase	Grammatical error
203:11	LegalEASE	LegalEase	Grammatical error
203:17	LegalEASE	LegalEase	Grammatical error
204:6	LegalEASE	LegalEase	Grammatical error
204:17	Ross	ROSS	Grammatical error
206:8	LegalEASE	LegalEase	Grammatical error
207:14	Ross	ROSS	Grammatical error
207:25	LegalEASE	LegalEase	Grammatical error
213:8	Clear Case	Fastcase	Transcription error/misspoke
213:21	in	and	Transcription error
226:15	sys	system	Clarify term of art
226:15	admin	administrator	Clarify term of art
245:18	to the comparant	in the comparison	Transcription error
270:24	LegalEASE	LegalEase	Grammatical error
273:20	LegalEASE	LegalEase	Grammatical error

#### 

293:17	verbatim in	verbatim and	Transcription error
326:10	LegalEASE	LegalEase	Grammatical error
326:10	LegalEASE	LegalEase	Grammatical error
326:25	LegalEASE	LegalEase	Grammatical error
334:20	dispatch of evidence	dispatch of packets	Transcription error
340:24	LegalEASE	LegalEase	Grammatical error
341:4	LegalEASE	LegalEase	Grammatical error
341:7	LegalEASE	LegalEase	Grammatical error
341:10	LegalEASE	LegalEase	Grammatical error
342:21	LegalEASE	LegalEase	Grammatical error
343:2	LegalEASE	LegalEase	Grammatical error
343:6	LegalEASE	LegalEase	Grammatical error
345:6	LegalEASE	LegalEase	Grammatical error
345:22	LegalEASE	LegalEase	Grammatical error

Executed on December 22, 2022, at Hubbard, Oregon

Barbara A. Frederiksen-Cross

Barban A. Sudsker-Com

# EXHIBIT 57

#### **Research Subscriber Agreement**

RESEARCH SUBSCRIBER AGREEMENT ("Subscriber Agreement") entered into between "Subscriber" and WEST PUBLISHING CORPORATION, a Thomson Reuters business ("West") regarding certain West research services, as follows:

- 1. License Grant. West grants Subscriber a non-exclusive, non-transferable, worldwide, limited license to access and use, in accordance with the provisions expressly set forth herein, the Data (as defined below), features, services, remotely-accessed gateways, and other components of the products named and described in the Agreement (as defined below) (collectively, the "Product") which may change from time to time. Access to certain Data may be restricted.
- a. Usage. Subject to the restrictions set forth in paragraph 2 (License Restrictions) below, Subscriber may use the Product(s), including Data (as defined below) in the regular course of Subscriber's business, legal, and other research and related work subject to the limitations contained herein. "Data" means all information and representations of information, including, but not limited to, graphical representations, and other content made available to Subscriber through the Product. Subscriber may: (i) display Data internally; (ii) quote and excerpt from Data (appropriately cited and credited) by electronic cutting and pasting or other means in memoranda, briefs, reports, and similar work product created by Subscriber in the regular course of Subscriber's research and work; and (iii) to the extent not expressly prohibited by the terms of the Agreement, use Data as permitted under the fair use provision of the Copyright Act (17 U.S.C.A. § 107).
- **b.** Storage. Subscriber may store, on a matter-by-matter basis, insubstantial portions of Data in Subscriber's database, maintained in connection with an active matter being handled by Subscriber in its regular course of business ("Project Database"). Such database must consist preponderantly of Subscriber's work product, with access to Data limited to internal users who have a need to know such information. Subscriber may maintain Data in the Project Database until the file or case becomes inactive or until any termination of the Agreement, whichever occurs first. Subscriber may also store insubstantial portions of Data in accordance with Subscriber's records retention policies, provided that such policies are in keeping with prevailing industry standards. For purposes of the Agreement, the term "insubstantial portions" means amounts of Data that (a) have no independent value other than as part of Subscriber's work product; and (b) could not be used in any way in whole or in part as a substitute for any service or product provided by West, any affiliate of West, or any third-party that licenses, contributes, or otherwise provides Data, features, or other materials to West for inclusion in the Product ("Contributor").
- **c. Print Outs**. Provided that all printouts and other reproductions of Data retain, unaltered, all proprietary notices appearing on such reproductions, Subscriber may print, or otherwise reproduce, in hard copy form, insubstantial portions of Data in Subscriber's regular course of business and share such printouts: (i) with Subscriber's clients in relation to specific, ascertainable matters; and/or (ii) as required or reasonably necessary, to regulatory agencies, court officials, or parties to legal actions in which Subscriber is directly involved.
- **d. Electronic Distribution**. Subscriber may, on an occasional basis and via Product functionality, direct West to transmit individual documents in electronic format to individual internal user(s), and to individual third parties in connection with actual, ascertainable matters being handled by Subscriber. Subscriber may also include downloaded Data in briefs prepared for a specific cause of action for a specific court in an electronic

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- a. Usage Restrictions. Subscriber may not copy, download, scrape, store, publish, post, transmit, retransmit, transfer, distribute, disseminate, broadcast, circulate, sell, resell, or otherwise use the Data, or any portion of the Data, in any form or by any means except as expressly permitted by paragraph 1 (License Grant) above, or as otherwise expressly permitted in writing by West. Subscriber shall not reverse engineer, decompile, disassemble, or otherwise attempt to discern the source code of the Products, their components, or any avenue by which Products are accessed.
- **b.** Compliance with Applicable Law. Subscriber shall not use any Data and shall not distribute any Data to a third party for use in a manner contrary to or in violation of any applicable federal, state, or local law, rule or regulation.
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- **3. Regulated Data.** Certain Data available through the Products is subject to heightened regulatory scrutiny under state and federal law ("Regulated Data").

#### a. Regulated Data Restrictions

- i. Subscriber acknowledges that West provides Regulated Data to support Subscriber's own processes and decisions, and Subscriber should not deny any service or access based solely on Regulated Data provided through the Product or results provided by West. Subscriber is responsible for any denial of services or access and Subscriber will not deny such services or access without first conducting its own appropriate internal review in conjunction with its decision-making process.
- ii. West is not a consumer reporting agency, and Subscriber certifies that it will not use any Data as a factor in establishing a consumer's eligibility for credit or insurance to be used primarily for personal, family, or household purposes, for employment purposes, or for any other purpose authorized under section 1681b of the Fair Credit Reporting Act (15 U.S.C.A. § 1681b).
- iii. Subscriber acknowledges that access to Regulated Data, available through the Product, including but not limited to credit header Data, motor vehicle Data, driver license Data, and voter registration Data is regulated by state or federal laws, such as the Gramm Leach Billey Act ("GLBA"), the Driver's Privacy Protection Act ("DPPA"), or other state or federal laws and regulations, or is subject to Contributor restrictions.

5/1/14 SAMInet 910.dot

HIGHLY CONFIDENTIAL WPC-0001449

- Case 1:20-cv-00613-SB Document 690-28 Filed 10/01/24 Page 111 of 139 PageID #: iv. If Subscriber is permitted to purchase motor vehicle recently of and will continue to be the exclusive property of West and its ("MVR Data") from West, without in any way limiting Contributors.

  Subscriber's obligations to comply with all state and federal
  - restrictions apply and are subject to change:
     Subscriber shall not use any MVR Data provided by West, or portions of information contained therein, to create or update a file to the end that Subscriber develops its own source of driving history information.

laws governing use of MVR Data, the following specific

- As requested by West, Subscriber shall complete any state forms that West is legally or contractually obligated to obtain from Subscriber before serving Subscriber with state MVR Data.
- v. Subscriber agrees not to access Regulated Data for any purpose that is not allowed by the GLBA, by the DPPA, by any other applicable state or federal laws or regulations, or that is contrary to any Additional Terms, as defined in paragraph 5 (Additional Terms) below.
- vi. Subscriber represents and warrants that it is the end user of Regulated Data and shall limit use and dissemination of Regulated Data solely to the permissible uses stated by Subscriber in the application and online (Subscriber's "Permissible Use"). Subscriber agrees to keep confidential and shall not disclose any Regulated Data except to Subscriber employees in the United States of America whose duties reasonably require access to such Regulated Data to carry out Subscriber's Permissible Use.
- b. Regulated Data Usage Compliance. West retains the right to temporarily or permanently block access to certain Data if West, in its sole discretion, reasonably believes that the Data may be or has been used for an improper purpose or otherwise in violation of the terms of the Agreement, or as otherwise required by a Contributor. By accessing Data, Subscriber acknowledges that from time to time, West and its Contributors and/or various government entities will require Subscriber to identify a permissible use (if applicable) and may inquire as to Subscriber's compliance with applicable laws or the Agreement. Subscriber agrees to reasonably cooperate with any inquiry, subject to any attorney-client confidentiality. Subscriber shall immediately report to West any misuse, abuse, or compromise of Data of which Subscriber becomes aware.
- c. Regulated Data Subscriber Credentials. West's provision of access to Regulated Data is contingent on West's verification of Subscriber's credentials in accordance with West's internal credentialing procedures. Subscriber shall notify West immediately of any changes to the information on Subscriber's application for Services and, if at any time Subscriber no longer meets such credentialing requirements, West may terminate Subscriber's access to Regulated Data.
- d. Subscriber Responsibility for Use of Regulated Data. Subscriber recognizes that its access to and use of Regulated Data is contingent upon complying with its contractual obligations. Except as otherwise prohibited by law and without waiving any defenses to which it may be entitled, Subscriber is responsible for all damages due to (i) the misuse of Regulated Data by Subscriber (or any other party receiving such Regulated Data from or through Subscriber); and (ii) Subscriber's breach of any representation, or warranty, or other provision of this Subscriber Agreement relating to its use of or purpose in using Regulated Data. This provision shall not be interpreted as allowing Subscriber to assume liability for the actions of West.
- **4. Rights in Data.** Except for the license granted in this Subscriber Agreement, all rights, title, and interest in the Product, including Data, in all languages, formats, and media throughout the world, including all copyrights,

- 5. Additional Terms. Certain Data, products and features are governed by specific terms and conditions ("Additional Terms") which are supplemental to and may be different from those set forth either in this Subscriber Agreement or elsewhere in the Agreement. All applicable Additional Terms the available for review at following locations: http://legalsolutions.com/westlaw-additional-terms and http://legalsolutions.com/clear-additional-terms. In the event of a conflict between any Additional Terms and terms set forth elsewhere in the Agreement, the Additional Terms will control.
- 6. Protection of Personal Information. West and Subscriber acknowledge that both parties may be required to comply with various privacy and security requirements, including but not limited to those set forth in paragraph 3.a. (Regulated Data Restrictions) above, the European Union Directive on Data Protection (95/46), and all other applicable legal directives and applicable industry standards (collectively "Privacy Laws") pursuant to which each party wishes to obtain certain undertakings from the other with regard to the use and protection of the Personal Information of either party. For purposes of this Subscriber Agreement, "Personal Information" shall refer to, without limitation, the following types of information: name, address, e-mail address, age, date of birth, telephone number, fax, social security number or equivalent or similar government identification numbers, credit/debit card information, bank account information, logins, passwords, or medical or health records of an identifiable human being. Each party shall be responsible for any collection, access, use, and disclosure of Personal Information subject to this Subscriber Agreement. Without limiting the foregoing, each party shall employ appropriate administrative, physical, and technical safeguards in order to sufficiently protect the Personal Information and any information assets and resources in question. Each party shall promptly notify the other of any event that may result in the unauthorized collection, access, use, or disclosure of Personal Information subject to this Subscriber Agreement ("Information Protection Incident"). The parties shall make reasonable efforts to assist one another in relation to the investigation and remedy of any such Information Protection Incident claim, allegation, action, suit, proceeding, or litigation with respect to the unauthorized access. use, or disclosure of Personal Information. Furthermore, any access to or use of Personal Information must be in accordance with all applicable law. No individual shall access records that require a permissible purpose unless such a purpose exists for such individual. For purposes of its obligations hereunder, any acts or omissions by the personnel of each party shall also be deemed to be the acts or omissions of that respective party.
- 7. Charges and Modification of Charges. Charges payable by Subscriber for access to Products ("Service Charges") will commence on the date West processes Subscriber's order. Service Charges will be as stated in an applicable Special Offer Amendment, or Order Form/Order Notification to this Subscriber Agreement, the Schedule A Price Plan, or as otherwise agreed upon in writing by the parties. Schedule A rates may be modified upon at least 30 days prior notice to Subscriber in writing or online or pursuant to the terms stated on an applicable Order Form/Order Notification. Modification of any Service Charges pursuant to this paragraph 7 shall not be considered as an amendment to this Subscriber Agreement that permits termination pursuant to paragraph 13(ii) herein. Service Charges are exclusive of applicable sales, use, value added tax (VAT) or equivalent, ad valorem, personal property and other taxes, which are the responsibility of Subscriber. Subscriber will pay all invoices in full within 30 days from date of invoice. If full payment is not made, Subscriber may be charged interest on any unpaid balance, not to exceed 1% per month.

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Product Software and Internet Based Services. Filed 10/01/24 Page 112 of 139 PageID #: PRODUCTS AND DATA ENTAILS THE LIKELIHOOD OF SOME HUMAN

- Product Software. West may make available to Subscriber, on a subscription basis, software for use in connection with the Product. Such software, including new versions and the accompanying user documentation, may be referred to collectively as "Software." All Software will be licensed to Subscriber under a license agreement which will accompany the Software. By using the Software and taking such other action as may be referenced in the license agreement as constituting acceptance, Subscriber agrees to be bound by the terms and conditions of the accompanying license agreement. If Subscriber does not so agree, Subscriber must return any tangible copies of the Software in its possession or control.
- b. Internet Based Services. Certain Products may be accessed via the Internet. Subscriber may use Data cached in Subscriber's local disk drive solely in support of its use of the Product via the Internet ("Internet Based Services"). Certain software used by Subscriber may not be capable of supporting Internet Based Services. The performance of Internet Based Services varies with the manufacturers' equipment with which it is used.
- Disclaimer of Warranties. EXCEPT AS SPECIFICALLY PROVIDED IN THIS SUBSCRIBER AGREEMENT, ANY SCHEDULE, OR LICENSE AGREEMENT, ALL PRODUCTS, DATA, SOFTWARE, AND INTERNET-BASED SERVICES ARE PROVIDED "AS IS," WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF PERFORMANCE, MERCHANTABILITY, FITNESS FOR **PARTICULAR** PURPOSE, ACCURACY, OMISSIONS, COMPLETENESS, CURRENTNESS, AND DELAYS.
- 10. Limitation of Liability. SUBSCRIBER'S EXCLUSIVE REMEDY AND WEST'S, ITS AFFILIATES, AND/OR CONTRIBUTORS' ENTIRE LIABILITY UNDER THE AGREEMENT, IF ANY, FOR ANY CLAIM(S) FOR DAMAGES RELATING TO PRODUCTS, DATA, SOFTWARE, OR INTERNET BASED SERVICES WHICH ARE MADE AGAINST THEM, INDIVIDUALLY OR JOINTLY, WHETHER BASED IN CONTRACT OR NEGLIGENCE, SHALL BE LIMITED TO THE AGGREGATE AMOUNT OF SERVICE OR SOFTWARE CHARGES PAID BY SUBSCRIBER FOR THE INDIVIDUAL PRODUCT TO WHICH SUCH LIABILITY APPLIES DURING THE 12 MONTH PERIOD PRECEDING THE EVENT GIVING RISE TO SUCH IN NO EVENT SHALL WEST, ITS AFFILIATES, AND/OR CONTRIBUTORS BE LIABLE TO SUBSCRIBER FOR ANY CLAIM(S) RELATING IN ANY WAY TO (i) SUBSCRIBER'S INABILITY TO USE PRODUCTS, DATA, SOFTWARE, OR INTERNET BASED SERVICES, OR ITS INABILITY OR FAILURE TO PERFORM LEGAL OR OTHER RESEARCH OR RELATED WORK OR TO PERFORM SUCH LEGAL OR OTHER RESEARCH OR WORK PROPERLY OR COMPLETELY, EVEN IF ASSISTED BY WEST, ITS AFFILIATES, OR CONTRIBUTORS, OR ANY DECISION MADE OR ACTION TAKEN BY SUBSCRIBER IN RELIANCE UPON DATA; OR (ii) THE PROCURING, COMPILING, INTERPRETING, EDITING, WRITING, REPORTING, OR DELIVERING DATA. IN NO EVENT SHALL WEST, ITS AFFILIATES AND/OR CONTRIBUTORS BE LIABLE TO SUBSCRIBER FOR ANY LOST PROFITS OR OTHER CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, INDIRECT, OR SPECIAL DAMAGES RELATING IN WHOLE OR IN PART TO SUBSCRIBER'S RIGHTS UNDER THE AGREEMENT EVEN IF WEST. ITS AFFILIATES AND/OR CONTRIBUTORS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. FURTHER, WEST SHALL HAVE NO LIABILITY WHATSOEVER TO SUBSCRIBER FOR ANY CLAIM(S) RELATING IN ANY WAY TO ANY THIRD PARTY FEATURE. NEITHER WEST NOR CONTRIBUTORS MAKE ANY WARRANTY THAT ACCESS TO PRODUCTS AND DATA WILL BE UNINTERRUPTED, SECURE, COMPLETE, OR ERROR FREE. NOR DOES WEST MAKE ANY WARRANTY AS TO THE LIFE OF ANY URL OR THIRD PARTY WEB SERVICE. SUBSCRIBER ACKNOWLEDGES THAT PROVISION OF

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- AND MACHINE ERRORS, DELAYS, INTERRUPTIONS, AND LOSSES, INCLUDING THE INADVERTENT LOSS OF DATA. THE DISCLAIMERS OF WARRANTY AND LIMITATIONS OF LIABILITY SET FORTH IN THIS SUBSCRIBER AGREEMENT WERE MATERIAL FACTORS IN THE **DETERMINATION OF SERVICE CHARGES.**
- 11. Responsibility for Certain Matters. Subscriber shall provide to West the office location and address associated with Subscriber's passwords issued under the Agreement. Subscriber's personnel may also access Products via home computers, laptops, or other wireless devices. Subscriber is responsible for promptly notifying West in writing of persons to whom passwords are to be issued or from whom passwords are to be revoked. Subscriber is solely responsible for maintaining security of passwords. Subscriber is also responsible for all access to and use of all Products, Data, Software, and Internet Based Services through Subscriber's account, login credentials, and/or systems, whether or not Subscriber has knowledge of or authorizes such access and use. Sharing of passwords that have been issued to individual users of Subscriber is strictly prohibited.
- 12. Limitation of Claims. Except for claims relating to Service Charges or improper use of Products, Data, Software, or Internet Based Services, no claim, regardless of form, which in any way arises out of the Agreement, may be made, nor such claim brought, under the Agreement more than one year after the basis for the claim becomes known to the party desiring to assert it.
- 13. Term and Termination. This Subscriber Agreement will become effective upon approval and acceptance by West in St. Paul, Minnesota, and will continue in force for the term set forth in an amendment or applicable Order Form/Order Notification to this Subscriber Agreement. Notwithstanding the foregoing, (i) West may terminate this Subscriber Agreement immediately upon giving written notice of termination to Subscriber if West reasonably believes that Subscriber's use of Data violates any applicable law or regulation or this Subscriber Agreement, or may result in a risk to public safety, including but not limited to the safety of private individuals; (ii) Subscriber may terminate the Agreement immediately upon giving written notice of termination to West after receiving notice of an amendment (as permitted under paragraphs 5 (Additional Terms) and 14 (Effect of Agreement)) which contains new terms that materially alter the terms of this Subscriber Agreement and are unacceptable to Subscriber; (iii) either party may terminate the Agreement immediately upon giving written notice of termination to the other party if the other party commits a material breach of this Subscriber Agreement; or (iv) West may terminate the Agreement immediately upon giving written notice of termination to Subscriber if Subscriber commits a material breach of any obligation to West under any other agreement between the parties. Upon any termination of this Subscriber Agreement, the Product Software licenses shall also terminate.
- 14. Effect of Agreement. This Subscriber Agreement along with all applicable current and future Schedules, Additional Terms, license agreements, Special Offer Amendment to this Subscriber Agreement or applicable Order Form/Order Notification (if any), and the like (collectively, "Agreement") embodies the entire understanding between the parties with respect to the subject matter of the Agreement and supersedes any and all prior understandings and agreements, oral or written, relating to the subject matter. Except as otherwise provided in the Agreement, West may amend the terms and conditions of this Subscriber Agreement by giving Subscriber at least 30 days prior written notice. Within 30 days of the receipt of such amendment, Subscriber may, at its option, request that the parties enter into good faith negotiations regarding the new amended terms and conditions. In the event the parties are not able to reach an agreement resulting in mutually SAMInet 910.dot

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# Case 1:20-cv-00613-SB Document 690-28 Filed 10/01/24 Page 113 of 139 PageID #: agreeable alternative language for the amended terms and conditions with 17914

agreeable alternative language for the amended terms and conditions within 30 days after the start of the negotiations, Subscriber may terminate this Subscriber Agreement as set forth in paragraph 13(ii) herein. Except as expressly set forth herein, any other amendment to the Agreement must be in writing and signed by both parties.

- **15. Force Majeure.** Each party's performance under the Agreement is subject to interruption and delay due to causes beyond its reasonable control, such as acts of God, acts of any government, war or other hostility, civil disorder, the elements, fire, explosion, power failure, equipment failure, industrial or labor dispute, inability to obtain necessary supplies, and the like.
- **16. Notices.** Except as otherwise provided herein, all notices must be in writing to West at 610 Opperman Drive, P.O. Box 64833, St. Paul, Minnesota 55164-1803, Attention: Customer Service, and to Subscriber at the address set forth in the applicable Special Offer Amendment or Order Form/Order Notification.

#### 17. Choice of Law and Jurisdiction.

- a. For Non-Government Subscribers Only. The Agreement will be governed by and construed under the law of the state of Minnesota, U.S.A. without regard to conflicts of law provisions. The parties agree that the state and federal courts sitting in Minnesota will have exclusive jurisdiction over any claim arising out of the Agreement and each party consents to the exclusive jurisdiction of such courts.
- **b.** For Government Subscribers Only. The Agreement will be governed by and construed under the law of Subscriber's state. The state and federal courts sitting in Subscriber's state will have exclusive jurisdiction over any claim arising from or related to the Agreement and each party consents to the exclusive jurisdiction of such courts.
- **18. General Provisions.** Neither the Agreement nor any part or portion may be assigned, sublicensed, or otherwise transferred by Subscriber without West's prior written consent. Should any provision of the Agreement be held to be void, invalid, unenforceable, or illegal by a court, the validity and enforceability of the other provisions will not be affected thereby. Failure of any party to enforce any provision of the Agreement will not constitute or be construed as a waiver of such provision or of the right to enforce such provision. The headings and captions contained in the Agreement are inserted for convenience only and do not constitute a part of the Agreement. West, as used herein, also applies to West Services Inc.
- 19. Feedback. Any and all Feedback that Subscriber provides to West shall become the exclusive property of West without any payment, accounting, remuneration, or attribution to Subscriber. "Feedback" means information provided, in any manner, by or on behalf of Subscriber with respect to any feature, West product or service, or their enhancement, customization, configuration, installation, or implementation, including but not limited to ideas, concepts, suggestions, materials, functions, methods, processes, and rules.

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# EXHIBIT 58

# Best Practices Guide for ROSS Intelligence

Drafting Questions, Preparing Responsive Memorandum, and Quality Control Procedures

Last revised on September 18, 2017.

**EXHIBIT** 

3



**Revision No** 

: 4

Document ID : ROSS Bulk
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Periodic Review : 09.18.2017

Revision No : 5

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#### Part I

#### Overview

The LegalEase Solutions Best Practices Guide aims to set out the quality assurance process followed by the LegalEase team to ensure delivery of memos that meet the standards and requirements of ROSS Intelligence.

#### Introduction

The LegalEase Solutions Best Practices Guide is the primary quality assurance resource and playbook for our attorneys. This Practice Guide provides all the tools and resources needed for the drafting and delivery of ROSS Intelligence memos.

#### **Audience**

The intended audience for this guide is our full-time, part-time, and subcontracted attorneys who prepare Ross memos. Additionally, this guide may be utilized by ROSS to review our internal process.

#### **Objectives**

This guide:

- Identifies clear guidelines for attorneys to follow when designing, developing, researching, drafting, and delivering ROSS memos.
- Promotes uniformity of the process to be followed by the team.
- Lay out checklists to ensure quality assurance of the memos at different stages.
- Describes best practices and standards for ROSS memos.



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#### **Legal Disclaimer**

This Best Practices Guide includes proprietary, confidential, and/or trade secret information. LegalEase considers this information to be a trade secret not subject to disclosure.

#### Part II

#### **Framing Questions**

You may be assigned a West Law (WL)/Lexis topic to frame questions. An easy way of framing questions is to rely on the head notes. However, note that the head notes are proprietary and you should not copy paste them in the question. Given below are screenshots to frame questions using WL and Lexis:

#### 1. West Law

1) Headnote Search - Click on the Key Numbers. You will be assigned a number which is available under the Key Numbers.



Case 1:20-cv-00613-SB Document 690-28 Fied 1970119

Trial Court Orders

Regulations

Statutes & Court Rules

Administrative Decisions & Guidance

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Trial Court Documents

Jury Verdicts & Settlements

Proposed & Enacted Legislation

**Expert Materials** 

THOMSON REUTERS
WESTLAW

Enter terms, citations, databases, anything

Browse

All Content Federal Materials State Materials Practice Areas Tools

Cases Forms

Forms

Key Numbers Briefs

Here, the Key Number assigned is 1 and the topic is Abandoned and Lost Property.





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2) Click on a key number topic. The best practice is to begin from the top (sub topic number 1) and follow the pattern.

Home > West Key Number System

#### 1 ABANDONED AND LOST PROPERTY



3) Clicked on #4 Evidence and questions for jury.



4) Got this...



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4 Evidence and questions for jury (78) Jurisdiction: All Federal Change 1 - 78 Sort by: Topic then Date Select all items No items selected 1 ABANDONED AND LOST PROPERTY 415 .... 1l Abandonment 290 --- 1 4 Evidence and questions for jury 78 1. Cheffins v. Stewart United States Court of Appeals, Ninth Circuit. | June 8, 2016 | 825 F.3d 588 Headnote: Under Nevada law, abandonment of property may be inferred from acts done. Document Preview: COPYRIGHTS - Art and Architecture. Mobile replica of 16th-century Spanish galleon was not protected b 2. Recovery Ltd. Partnership v. Wrecked and Abandoned Vessel, S.S. CENTRAL AMERICA United States District Court, E.D. Virginia, Norfolk Division. | August 11, 2015 | 120 F.Supp.3d 500 Headnote: In order for the law of finds to be applied to property lost at sea, the treasure-hunter must establish abandonment of t bar to proving such abandonment is high. Document Preview: MARITIME LAW - Salvage. Law of salvage applied to artifacts recovered from historic shipwreck.

5) Clicked on Cheffins case.



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1 ABANDONED AND LOST PROPERTY 415
11 Abandonment 290
10—4 Evidence and questions for jury 78

1. Cheffins v. Stewart
United States Court of Appeals, Ninth Circuit. | June 8, 2016 | 825 F.3d 588

Headnote: Under Nevada law, abandonment of property may be inferred from acts done.

Document Preview: COPYRIGHTS - Art and Architecture. Mobile replica of 16th-century Spanish galleon was not property of the United States District Court, E.D. Virginia, Norfolk Division. | August 11, 2015 | 120 F.Supp.3d 500

Headnote: In order for the law of finds to be applied to property lost at sea, the treasure-hunter must establish abandor

6) Which pulls up the exact headnote on point. As well as ton of others...

Abandoned and Lost Property

Under Nevada law, abandonment of property may be inferred from acts done.

13 Federal Courts

Any error was harmless as to district court's failure to give jury instructions lost profits and punitive damages, which failure was based on district cour determination that such damages were unduly speculative, in action for conversion under Nevada law, relating to destruction of mobile replica of 16th-century Spanish galleon, built from used school bus, where jury foun favor of defendant on the conversion claim brought by mobile replica's creators, so that there were no damages to be awarded.

7) From that headnote, make the statement a question.

So – headnote 12 - "Under Nevada law, abandonment of property may be inferred from acts done."

Convert to a question, "May abandonment of property under Nevada Law be inferred from acts done?"



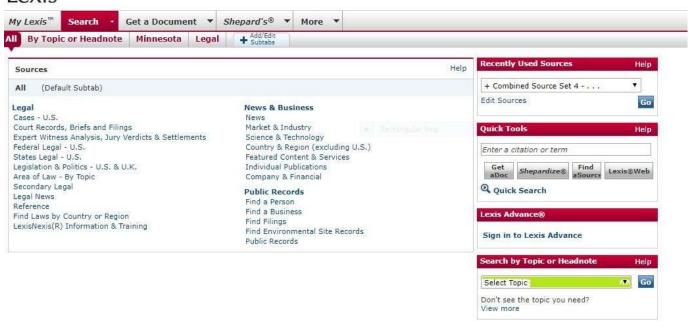
Case 1:20-cv-00613-SB Document 690-28 Filed 10/01/24 Page 139 Page 13792 Pariodic Review : 09.14.2017

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#### 2. Lexis:

1) Log on to your account and go to the main screen.

#### Lexis<sup>®</sup>

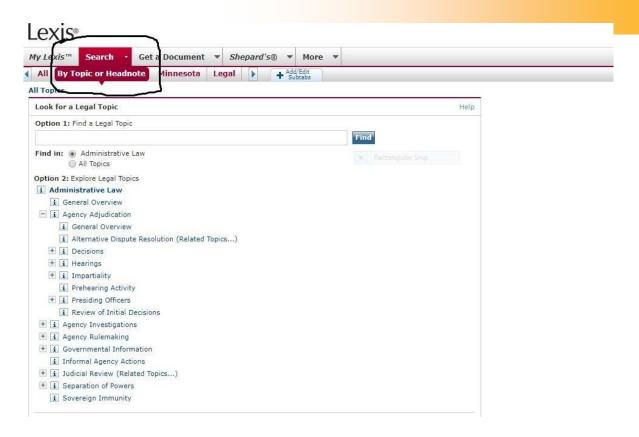


2) Select Search By Topic or Headnote.



Case 1:20-cv-00613-SB Document 690-28 Plect 15/05/19/0 Page 895 By 1 39 Page ID #:

**Revision No** : 4

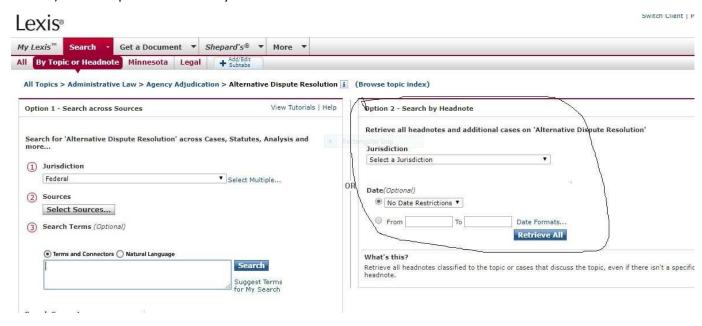




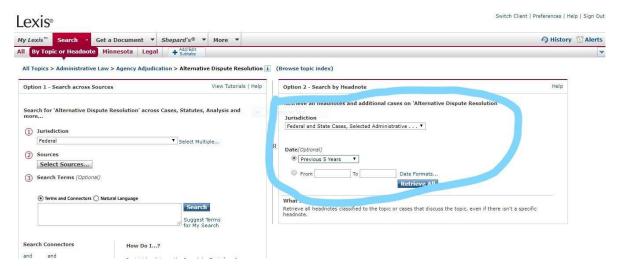
Case 1:20-cv-00613-SB Document 690-28 Plect 15/05/19/0 Page 125 By 139 Page ID #:

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3) Select Option 2 - Search by Headnote.



4) Select the Jurisdiction and date from the drop-down. Try searching for "Previous 10 years" in the drop down.





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Page 125 84 1 1 39 Page ID #:

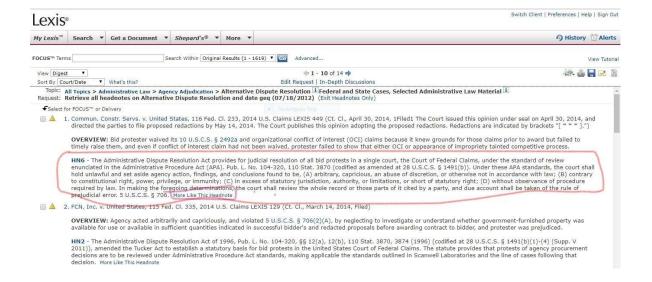
: 4

5) When the cases are displayed, select "Show Headnotes Only" option.

#### Lexis®



6) We may be able to find more cases by clicking "More Like This HeadNote"



**Revision No** 

#### Part III

#### I. **Standards & Best Practices for ROSS Memos Drafting**

- 1. The whole memo is drafted in Times New Roman, with font size 12 and single spaced.
- 2. File name convention: "Topic No. sub topic no. Memo # [associate initials] -[date].
- 3. Building and formatting the memo.
- a. Opening the ROSS template, use the save as option and rename the template following the naming convention mentioned above.
- b. Begin by researching the question from head notes.
- c. There should be no jurisdictional filtering for the questions. This means the questions should not be state specific.
- d. Enter the questions framed from the assigned topic in the Smartsheet (SS).
- e. Each Memo shall include a Question and a Reference list (RL) with a target of at least 2 and no more than 6 cases.
- f. The most relevant paragraph of the case would be entered in the memo as Quote 1. Do not add more than 1 quote from a case.
- g. Copy paste the entire paragraph of the case that answers the question.
- h. When using WL Next to "Copy with reference" BE SURE the format it copies with is "Standard." That should automatically give you a good cite when you paste it.
- i. The first 2- 4 cases of the memo must provide an independent answer to the legal research question.
- j. These quotes shall be labelled "Great" or "Good" depending on the relevancy of the quote to the question.
- k. When the excerpts hit on all essential elements of the question, they will be labelled "great." If they hit on most essential elements of the question they will be labelled "good."

Ι.



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m. Associate shall strive for 4 great/good quotes per question. However, if the Associate is only able to find 1, 2 or 3 cases, they shall only provide 1, 2 or 3 cases.

- n. Associate shall aim for more number of great quotes (maximum 4) for each memo.
- o. In addition to the 2-4 cases/quotes to each research question, we will draft one 'topical' quote and one 'irrelevant' quote.
- p. A topical quote is a case with a quote that hits on aspect of the question, but does not answer any part of the question. For example: <u>Question:</u> 'Are oil and gas leases executory contracts?'

<u>Answer:</u> 'There are no published opinions construing this language. However, by its terms, the paragraph deals with interests of the debtor in 'gaseous hydrocarbons' and not contract rights like the ones involved here. (The legislative history of § 541(b)(4) indicates that it was enacted to address questions related to the transfer of rights in **[[oil and gas leases]]**.'

- q. An irrelevant quote has some keywords in it from the question but completely missed the mark. For example, if the question is '[a]re oil and gas leases executory contracts?' a bad answer may contain key words like 'olive oil" or "residential leases' but nothing else relevant about the question.
- r. Associate shall rank the cases in order of relevance, with the first-ranked case in a Memo being the best answer to the Memo question and the last-ranked case being the worst answer to the Memo question.
- s. Associate shall also bold the relevant parts of each Quote that answer the relevant Memo question and put them in double brackets. The topical and irrelevant quotes must also have the required portion in bold and double brackets.
- t. A bracketed excerpt can be up to the length of one paragraph, provided there isn't too much unnecessary filler. If need be, you can double bracket separate sentences/sections of the same paragraph/quote if that leads to a fuller answer to the question.
- u. Associate shall label the quotes as great, good, topical, and irrelevant.
- v. Note that pinpoint citation is not used in ROSS memo. For e.g. *In re Story*, 536 B.R. 279, 283 (Bankr. E.D. Mo. 2015) will be entered as In re Story, 536 B.R. 279.



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- w. In the RL section, while the quotes are copy-pasted, make sure the page numbers and footnotes in the judgment are deleted.
- x. Check over the entire memo to make sure that there are no stray lines or odd spaces.
- y. Complete all Smartsheet fields. This include entering the associate initials, question drafted, date, number of quotes, date of QC, initials of QC associate, Notes, and saved file name.

#### **Attorney - ROSS Intelligence Checklist**

Description	Completed
Draft ROSS questions following LegalEase Creative Process.	
<ol><li>Research questions using online resources and accounts.</li></ol>	
<ol><li>Label the quotes as great, good, topical, and irrelevant.</li></ol>	
4. Confirm that great, and good quotes answer the question directly.	
5. Add topical and irrelevant quotes.	
6. Confirm that the topical and irrelevant cases meet the criteria.	
7. Confirm grammar correct throughout memo.	
8. Confirm the font and space of the memo.	
9. Follow file name convention.	



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Sample Memo

#### **MEMORANDUM #**

#### 1. Question

What is implied actual notice?

#### 2. Reference List

Issue: What is implied actual notice?

Case 1: Symons Corp. v. Tartan-Lavers Delray Beach, Inc., 456 So. 2d 1254. Great Quote 1: Notice is of two kinds, actual and constructive. Sapp v. Warner, 105 Fla. 245, 141 So. 124, affd, 143 So. 648 (1932). Actual notice is itself comprised of two types: (1) express, based on direct information; and (2) implied, which includes notice inferred from the fact that a person had the means of knowledge, which it was his duty to use. Id. [[Implied actual notice is an inference of fact. Id.; see also, Reinhart v. Phelps, 150 Fla. 382, 7 So.2d 783 (1942). Implied actual notice, being an inference of fact, may be drawn by the court as a matter of law when warranted by the circumstances of the particular case calling for its application in order to grant equitable relief.]] Sapp v. Warner, supra. United Contractors, Inc. v. United Constr. Corp., 187 So.2d 695 (Fla. 2d DCA 1966).

Case 2: Sapp v. Warner, 105 Fla. 245.

Great Quote 1: Notice is of two kinds, actual and constructive. 'Constructive notice' has been defined as notice imputed to a person not having actual notice; for example, such as would be imputed under the recording statutes to persons dealing with property subject to those statutes. [['Actual notice' is also said to be of two kinds: (1) Express, which includes what might be called direct information; and (2) implied, which is said to include notice inferred from the fact that the person had means of knowledge, which it was his duty to use and which he did not use, or, as it is sometimes called, 'implied actual notice.']] Cooper v. Flesner, 24 Okl. 47, 103 P. 1016, 23 L. R. A. (N. S.) 1180, 20 Ann. Cas. 29; Simmons Creek Coal Co. v. Doran, 142 U. S. 417, 12 S. Ct. 239, 35 L. Ed. 1063; Hoy v. Bramhall, 19 N. J. Eq. 563, 97 Am. Dec. 687; Acer v. Westcott, 46 N. Y. 384, 7 Am. Rep. 355. [[Constructive notice is a legal inference, while implied actual **notice is an inference of fact**], but the same facts may sometimes be such as to prove both constructive and implied actual notice. Knapp v. Bailey, 79 Me. 195, 9 A. 122, 1 Am. St. Rep. 295.

Case 3: Rinehart v. Phelps, 150 Fla. 382.

Good Quote 1: [[Constructive notice is a legal inference, while implied actual notice is an inference of fact, but the same facts may sometimes be such as to prove both constructive and implied actual notice]]. Knapp v. Bailey, 79 Me. 195, 9 A. 122, 1 Am.St. Rep. 295; 105 Fla. 245, 141 So. page 127.

Case 4: Knapp v. Bailey, 79 Me. 195.



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Good Quote 1: There is a conflict in the cases and among writers as to what is actual notice. Much of the difference is said to be verbal only,— more apparent than real. Certain propositions, however, are quite well agreed upon by a majority of the authorities. Notice does not mean knowledge; actual knowledge is not required. Mr. Wade describes the modes of proving actual notice as of two kinds. One he denominates express notice, and the other implied. [["Implied, which imputes knowledge to the party because he is shown to be anxious of having the means of knowledge, though he does not use them; in other words, where he chooses to remain voluntarily ignorant of the fact, or is grossly negligent in not following up the inquiry which the known facts suggest." Wade, Notice, (2d Ed.) § 5. Some writers use the word "implied" as meaning constructive, and would regard what is here described to be implied actual notice as constructive notice merely]. As applicable to actual notice, such as is required by the sections of the statute under consideration, we think the classification of the author whom we quote is satisfactory. The author further explains the distinction by adding that "notice by implication differs from constructive notice, with which it is frequently confounded, and which it greatly resembles, with respect to the character of the inference upon which it rests; constructive notice being the creature of positive law, or resting upon strictly legal inference, while [[implied notice arises from inference of fact." It amounts substantially to this: that actual notice may be proved by direct evidence, or it may be inferred or implied (that is, proved) as a fact from indirect evidence,—by circumstantial evidence]]. A man may have notice or its legal equivalent. He may be so situated as to be estopped to deny that he had actual notice. We are speaking of the statutory notice required under the conveyances act. A higher grade of evidence may be necessary to prove actual notice appertaining to commercial paper. Kellogg v. Curtis, 69 Me. 212. The same facts may sometimes be such as to prove both constructive and actual notice; that is, a court might infer constructive notice, and a jury infer actual notice, from the facts. There may be cases where the facts show actual, when they do not warrant the inference of constructive, notice; as where a deed is not regularly recorded, and not giving constructive notice, but a second purchaser sees it on the records, thereby receiving actual notice. Hastings v. Cutler, 24 N. H. 481.

Case 5: Hagan v. Sabal Palms, Inc., 186 So. 2d 302.

Topical Quote 1: [[The principle applied in cases of alleged implied actual notice is that a person has no right to shut his eyes or ears to avoid information, and then say that he has no notice]]; that it will not suffice the law to remain willfully ignorant of a thing readily ascertainable by whatever party puts him on inquiry, when the means of knowledge is at hand. (cases cited).' (Emphasis supplied).

Case 6: Hopkins v. McCarthy, 121 Me. 27.

Irrelevant Quote 1: Inquiry was not necessary, because the plaintiff saw the defendant in possession. [[Possession alone is not implied notice.]] Hanly v. Morse, 32 Me. 287. But inquiry became highly important when he had found out that the man was in possession under a contract of lease. Then a prudent man would have inquired, and, inquiring, would have learned. Then, to excerpt from Birdsall v. Russell, 29 N. Y. 220, there was "such a connection between the fact discovered and the further facts to be discovered as to furnish a clue—a reasonable and natural clue—to the latter." Notice of a lease will be notice of its contents (Story's Eq. Jur. § 400), which is but another way of saying that notice may become the equivalent of knowledge, and that he who is put upon inquiry must exercise good faith, proper diligence, and reasonable care in following up the inquiry. The underlying and ruling principle is that of common prudence, or, better still, that of



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common honesty. "Whatever puts a party upon inquiry amounts in judgment of law to notice, provided the inquiry becomes a duty and would lead to the knowledge of the requisite fact by the exercise of ordinary diligence and understanding," is a commendable syllabus condensed into small space. Lodge v. Simonton, 2 Pen. & W (Pa.) 439, 23 Am. Dec. 36. Mr. Justice Strong says:

"Wherever inquiry is a duty, the party bound to make it is affected with knowledge of all that which he would have discovered had he performed the duty." Cordova v. Hood, 17 Wall. 1, 21 L. Ed. 587.

#### II. Standards & Best Practices for ROSS Memos Review

- a. Check the question for grammatical errors using
   <a href="https://www.grammarly.com/i?breadcrumbs=true&page=install">https://www.grammarly.com/i?breadcrumbs=true&page=install</a> or <a href="https://www.grammarly.com/office-addin/windows">https://www.grammarly.com/office-addin/windows</a>
- b. Validate the cites quoted in the case.
- c. Validate if the highlighted portions answer the question correctly.
- d. Make sure that the Memo has 4 independent quotes. If it lacks 4 quotes, note the concern in the SS.
- e. Validate the formatting, and alignment.
- f. If the memo requires substantial rework return to the associate.
- g. Once finalized, save the final eliminating associate's initials and date.
- h. Tab time for review of each memo.

#### **Review Attorney - ROSS Intelligence Checklist**

Description	QC 1	QC 2
Question should not be state specific.		
Grammar check of question.		
Quotes to be labeled correctly.  GREAT – must contain <b>all</b> essential elements of the question.		
GOOD – contains <b>most</b> of the essential elements of the		
question.		
TOPICAL – foundation quote, background information.		



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IRRELEVANT– has no reference or relevance.	
Chauld label as Creat Quate 1, Creat Quate 2, Tanical Quate 1	
Should label as Great Quote 1, Great Quote 2, Topical Quote 1, and Irrelevant Quote 1.	
and intelevant Quote 1.	
Bracketed language <b>must</b> answer question.	
Bracketed language may be up to a paragraph.	
If necessary, you can double bracket separate sentences.	
Bracketed language must be a sentence. Not just two words.	
Double Brackets, and Content in Bold.	
No red squiggly line.	
Confirm reference quote. Ensure Topical quote and Irrelevant	
quotes are added.	
Smartsheet updates.	
Double check the Form - Double Brackets for Quotes. No	
highlights.	
Memo number.	
Memo saved in correct format – naming convention.	

# EXHIBIT 59

### 

From: Merin Sony <merin.sony@legaleasesolutions.com

Sent: Thursday, July 20, 2017 11:36 PM EDT

To: Rejitha R <rejitha@legaleasesolutions.com>; Reshma Mathew <reshma.mathew@legaleasesolutions.com>; Anjusha Puthanpurayil <anjusha.puthanpurayil@legaleasesolutions.com>; Aparna Remesh

<aparna.remesh@legaleasesolutions.com>; Sandesh Soman <sandesh.soman@legaleasesolutions.com>; Priyada R 

CC: Gayathri Rajeev <gayathri.rajeev@legaleasesolutions.com>; Anitha NG <anitha.ng@legaleasesolutions.com>; Savitha Shenoy <savitha.shenoy@legaleasesolutions.com>

Subject: ROSS bulk memo - July 21, 2017 Rejitha, Reshma, Anjusha, Aparna, Priyada,

Please continue with the topic assigned you on Monday. Kindly tab time for each question, and update the same along with the question EOD.

Sandesh: please take up Banking law from Lexis.

Make sure to follow the pattern we discussed last day - not to stick to headnotes to frame questions, rather use them as stepping stone, and tweak questions. That will help us to be more efficient and frame more questions. Also, please share with the team any other ways that you find would make this process more efficient.

#### Thanks, **Merin Sony Thampy** Tel: +91 4842803684/85 | Mob: +91 9446025807 Email: merin.sony@legaleasesolutions.com LegalEase Solutions LLC The future of law Website | Lawstore

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# EXHIBIT 60

### Case 1:20-cv-00613-SB Document 690-28 Filed 10/01/24 Page 137 of 139 PageID #: 137938

Message	
To:	Steven Babb [/o=ExchangeLabs/ou=Exchange Administrative Group
	(FYDIBOHF23SPDLT)/cn=Recipients/cn=130c1dae44c146418234024addc5cbd9-steven.babb]; Suryad Pai
	[/o=ExchangeLabs/ou=Exchange Administrative Group
	(FYDIBOHF23SPDLT)/cn=Recipients/cn=ba832f782d6142928d718f0936e1b211-suryad.pai]; Eric Schramm
	[/o=ExchangeLabs/ou=Exchange Administrative Group
	(FYDIBOHF23SPDLT)/cn=Recipients/cn=c5cb8b9660ab44eda37462185ec2572f-Eric.Schram]
CC:	Jyothi Prasad Bislehalli [/o=ExchangeLabs/ou=Exchange Administrative Group
	(FYDIBOHF23SPDLT)/cn=Recipients/cn=b084de6a39b54c4889a7fb1bce0df289-prasad.bisl]; Priti Parekh
	[/o=ExchangeLabs/ou=Exchange Administrative Group
	(FYDIBOHF23SPDLT)/cn=Recipients/cn=6e699571f00c454e968d7f9619e9af7b-Priti.Parek]; Joy Saphla
	[/o=ExchangeLabs/ou=Exchange Administrative Group
	(FYDIBOHF23SPDLT)/cn=Recipients/cn=e7e4f5e01dab4995ab831eba5d9fde6c-joy.saphla]
Subject:	WestLaw logins
+Joy	
,	
Hi All,	

Please find below a summary of our conversation:

We don't believe that there will be any legal issues with the Ross project for the following reasons:

- 1. We've spoken to LegalEase and they will be providing Westlaw accounts to all of our team members under their own names.
- 2. Also, there will be no copy/paste of WestLaw proprietary information. We will be copy/pasting directly from court cases that are available to the public only.

Joy, Priti, Jyothi, and I have a call at 7am CST to discuss what approach we would like to take in regards to the WestLaw logins. They've asked whether we'd prefer to procure logins on our own or if they should. The catch with Westlaw is that they are looking for a minimum one year subscription.

Joy, could you please send across a copy of the SOW to this group today? Eric is going on leave shortly and should see it to provide his thoughts.

Regards,

Chad

Bangalore, India

From: Steven Babb

Sent: Thursday, September 28, 2017 2:29 PM

**To:** Suryad Pai <suryad.pai@clutchgroup.com>; Chad Fennell <chad.fennell@clutchgroup.com>; Eric Schramm

<Eric.Schramm@clutchgroup.com>

Cc: Jyothi Prasad Bislehalli <prasad.bislehalli@clutchgroup.com>; Priti Parekh <Priti.Parekh@clutchgroup.com>

Subject: RE: FW: Sales Pitch

+ Eric

I'll get to this later today and will then ask Eric to cast his eye over it from a legal perspective.

So just to be clear, we are confident that we are not in breach of the Westlaw conditions of service? Whilst LegalEase are providing us with user id's in our own names, we are still a separate legal entity. Eric, I'd appreciate your perspective on this point also.

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Regards, Steven

Steven Babb / Global Director of Information Security steven.babb@clutchgroup.com / O: +44 203 744 7560 / C: +44 7977 995321

## ClutchGroup

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From: Suryad Pai

Sent: 28 September 2017 07:29

To: Chad Fennell <chad.fennell@clutchgroup.com>

Cc: Jyothi Prasad Bislehalli com; Priti Parekh Priti.Parekh@clutchgroup.com; Steven

Babb <steven.babb@clutchgroup.com>

Subject: RE: FW: Sales Pitch

+ Steven

Apologies, forgot to loop Steven in my earlier response. I think Steven is best placed to respond to this, since it seems like there has been a further development in terms agreed with LeagalEase.

Steven, I can also drop a line to Eric to confirm this.

Regards,

Suryad Pai / Manager - InfoSec & QMS

suryad.pai@clutchgroup.com

O: +91 (80) 3040 4425 / C: +91 7760 72 72 62

## ClutchGroup

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From: Chad Fennell

**Sent:** Thursday, September 28, 2017 10:48 AM **To:** Suryad Pai < <a href="mailto:suryad.pai@clutchgroup.com">suryad.pai@clutchgroup.com</a>

Subject: RE: FW: Sales Pitch

+Looping in Priti

Hi Suryad,

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## 

There shouldn't be any pending legal issues.

We've spoken to LegalEase and they will be providing Westlaw accounts to all of our team members under their own names.

Also, there will be no copy/paste of WestLaw proprietary information. We will be copy/pasting directly from court cases that are available to the public only.

Regards,

Chad

Bangalore, India

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